

# ADDS UP - Aiding Digital Diploma Supplement Usage and Promotion

**Stock Take Survey Report**

**November 2021**



Co-funded by the  
Erasmus+ Programme  
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# 1. Introduction

## 1.1 What is the ADDS UP project?

The Aiding Digital Diploma Supplement Usage and Promotion (ADDS UP) project aims to improve the use of the Diploma Supplement, to assist higher education institutions to issue the document automatically, digitally, free of charge and in a major European language to every graduate.

To achieve this, the project will:

1. conduct an updated stock-take of current practices
2. hold peer learning focus groups of stakeholders from higher education institutions to determine common barriers to issuing the Diploma Supplement
3. facilitate the sharing of experience between countries to promote the use of the document.

The project consortium<sup>1</sup> will develop an online training module for higher education institutions on the benefits of using the Diploma Supplement and how to issue it digitally. Guidance on issuing the Diploma Supplement digitally and in line with the recommendations will be developed concurrently. This will be followed by a series of national workshops with higher education institutions in partner countries to present the training and encourage increased use of the Diploma Supplement. This project is currently ongoing, and it is due for completion in 2022.

## 2. Methodology

The data has been obtained between March and May 2021 through a stock-take survey focusing on the current practices of issuing the Diploma Supplement across Europe. The survey was shared with higher education institutions and other authorities responsible for the issuing of Diploma Supplement across Europe. Countries that took part in the ADDS UP Stock-Take survey include Austria, Belgium, Croatia, Czech Republic, Finland, Germany, Hungary, Ireland, Italy, Lithuania, Luxembourg, Malta, the Netherlands, Portugal, Slovenia, Spain, Sweden, and the United Kingdom.

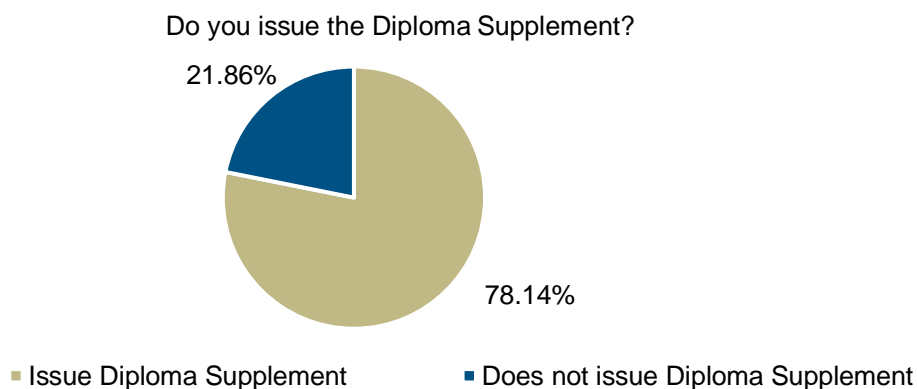
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<sup>1</sup> UK ENIC, National Europass Centre Finland, National Europass Centre Ireland (Quality and Qualifications Ireland) and MFHEA – MQRIC.

### 3. Results

The survey received a total of 334 responses. The results showed that 78.14% of higher education institutions issue the Diploma Supplement while 21.86% do not.

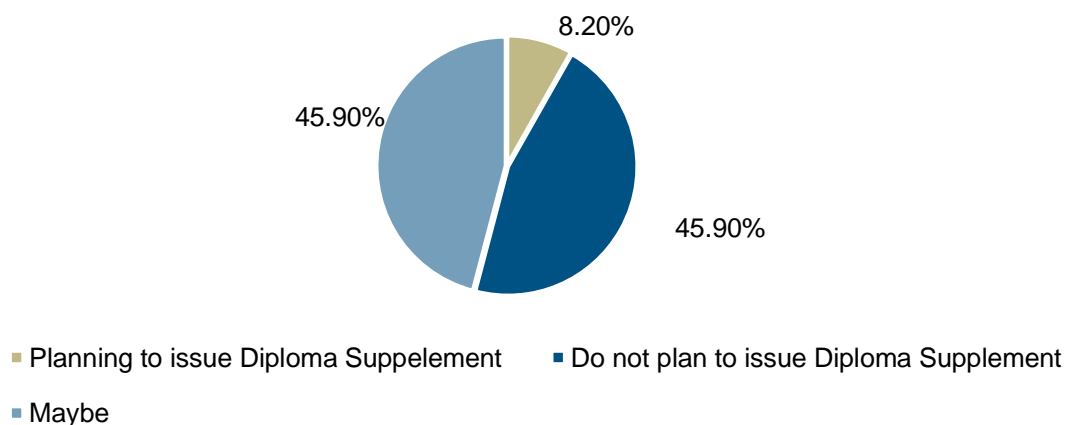
*Figure 3.1*



Those who have indicated that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 8.2% have started that they are planning to issue the Diploma Supplement, 45.9% have stated that they are not planning to issue the Diploma Supplement and 45.9% have stated that they might consider issuing the Diploma Supplement.

*Figure 3.2*

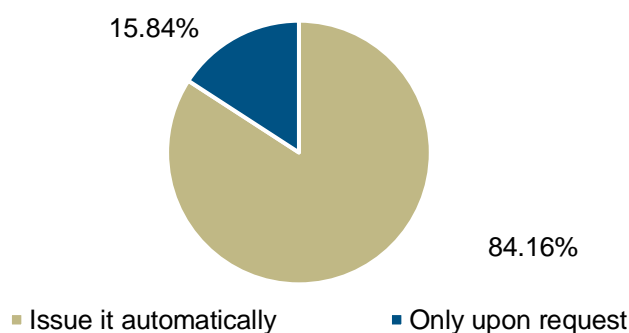
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 84.16% of the respondents have indicated that they issue the Diploma Supplement to all students while 15.84% have indicated that they issue it only upon request. See Figure 3.3.

**Figure 3.3**

Do you issue the Diploma Supplement automatically to students?



The participants in this survey were also asked in what language their institution issues the Diploma Supplement. The results have shown that institutions issue the Diploma Supplement in English, only in the native language of the country, or in English and the native language of the country.

**Figure 3.4**

What languages do you issue the Diploma Supplement in?
English
English + native language
English and Welsh
Spanish, English, and Catalan
Spanish, English, and Valencian
English and others if student requests it
German
Dutch
Lithuanian
French
Austrian

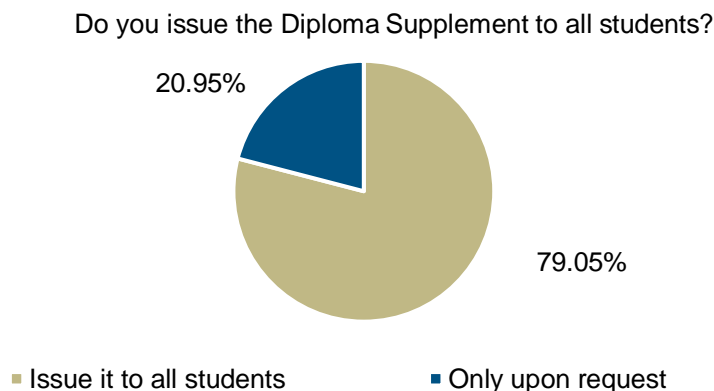
Higher education institutions and other stakeholders were also asked at what point they issue the Diploma Supplement to students. The most common responses were after successful completion of undergraduate or postgraduate course, together with the final certificate and upon graduation.

**Figure 3.5**

At what point do you issue the Diploma Supplement?
Graduation
After successful completion of the studies
Together with the final certificate

The ADDS UP Stock-Take Survey also aimed to find out if higher education institutions issue the Diploma Supplement to all students upon graduation or only upon request from a student. 79.05% have stated that they issue the Diploma Supplement to all students while 20.95% issue it only upon request from a student. See Figure 3.6

**Figure 3.6**



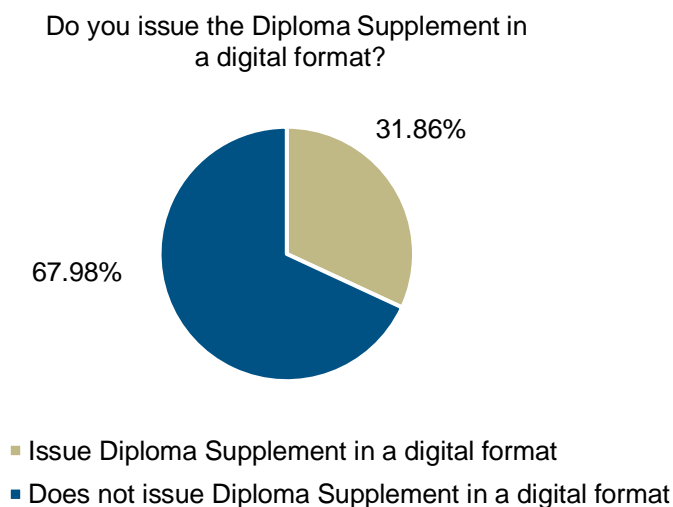
The survey participants were also asked which students do not receive the Diploma Supplement. The responses have indicated that these are students who do not finish their studies and those who do not study towards undergraduate or postgraduate degrees.

**Figure 3.7**

Which students do not receive a Diploma Supplement?
Students who don't finish their studies
Non-degree students
Part-time online modular
Those who do not study a Bachelor or Master degree
Only issued to those who request it

The survey also aimed to find out if the Diploma Supplement is issued in a digital format. The results have shown that 31.86% are currently issuing the Diploma Supplement in a digital format, 67.98% have stated that they do not issue the Diploma Supplement in a digital format.

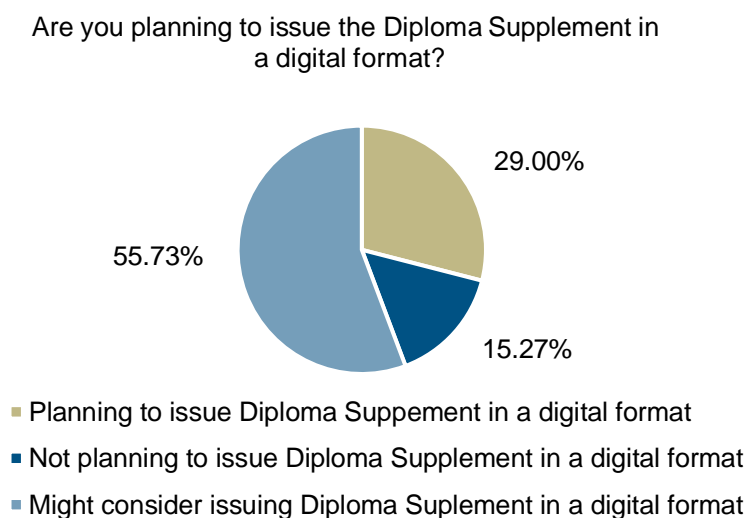
**Figure 3.8**



Those who responded that they do not issue the Diploma Supplement in a digital format were also asked if they would consider this method. 29% have stated that they are planning to issue

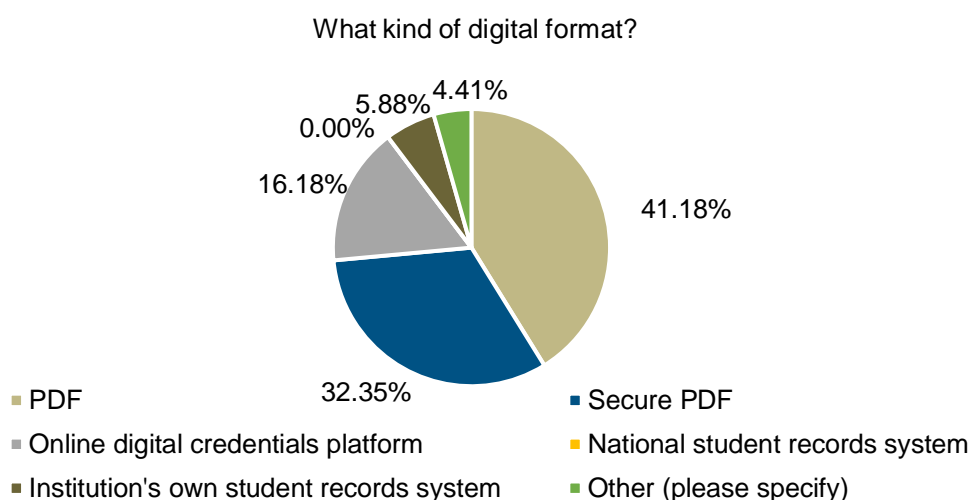
the Diploma Supplement in a digital format, 15.27% are not planning and 55.73% might consider issuing the Diploma Supplement.

**Figure 3.9**



The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 41.18% of the participants have claimed that they issue it as a PDF file, 32.35% have indicated a secure PDF, 16.18% are using online digital credentials platform, 5.88% are using their own institution student records system and 4.41% have indicated "Other". The participants that have indicated "Other" have specified that they use Digitary to issue the Diploma Supplement. Digitary is an online depository company for educational digital documents. Another participant has stated that their institution issues the Diploma Supplement as a PDF, however, as they do not have digital signature they have to print and sign them.

**Figure 3.10**

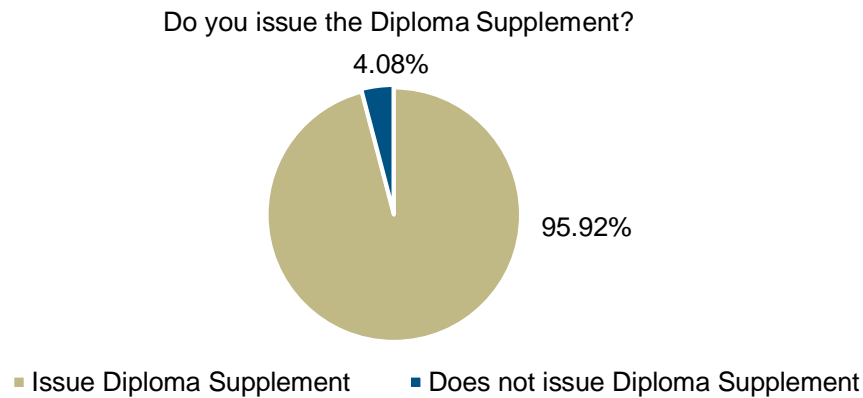


- Other, please specify:
- PDF but we print it and sign it because we do not have digital signature
- Through Digitary which is an online depository for educational digital documents

### 3.1 Austria

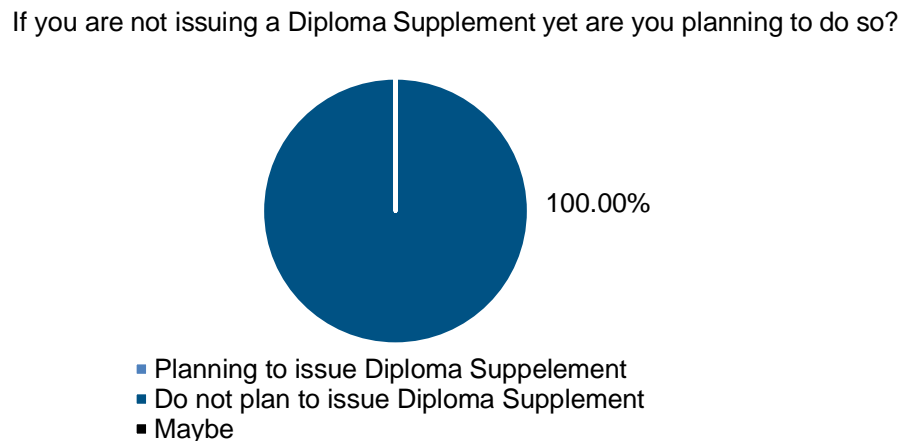
The survey received 49 responses from higher education institutions and other stakeholders based in Austria. 95.92% have stated that they issue the Diploma Supplement while 4.08% do not.

Figure 3.1.1



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 100% have indicated that they are not planning to issue the Diploma Supplement.

Figure 3.1.2

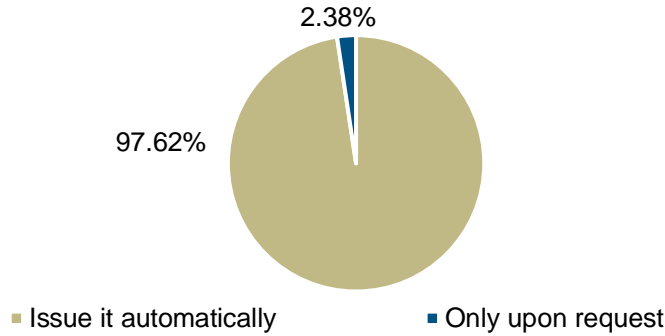


Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 97.62% of the respondents have indicated that they issue the Diploma Supplement to all students while 2.38% have indicated that they issue it only upon request. See Figure 3.1.3



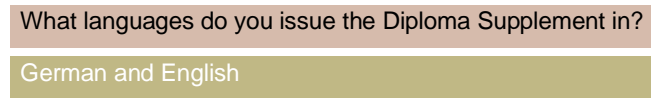
**Figure 3.1.3**

Do you issue the Diploma Supplement automatically to students?



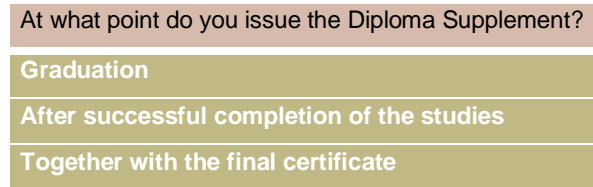
41 of the participants have stated that they issue the Diploma Supplement in German and English.

**Figure 3.1.4**



35 of the participants have responded that the Diploma Supplement is issued after successful completion of undergraduate or postgraduate course.

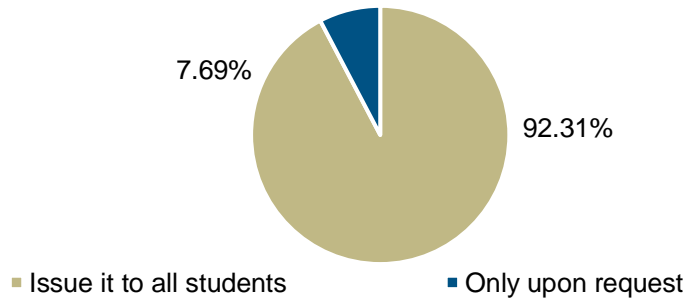
**Figure 3.1.5**



92.31% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 7.69% issue it only upon request from a student.

**Figure 3.1.6**

Do you issue the Diploma Supplement to all students?

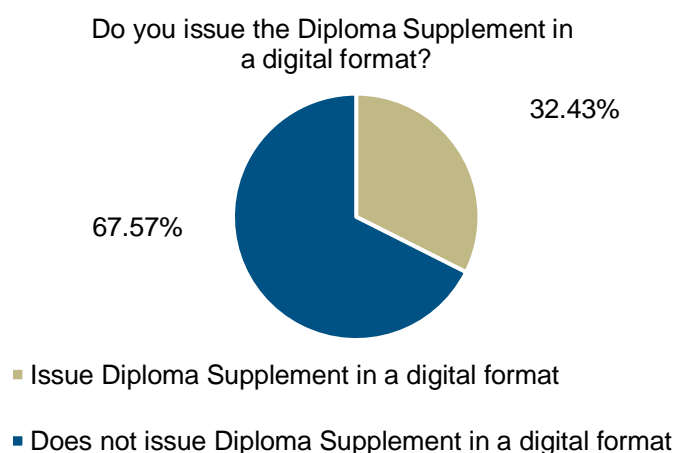


The survey also found out that students that attend non-degree courses and study programmes under 60 ECTS do not receive the Diploma Supplement in Austria. See Figure 3.1.7.

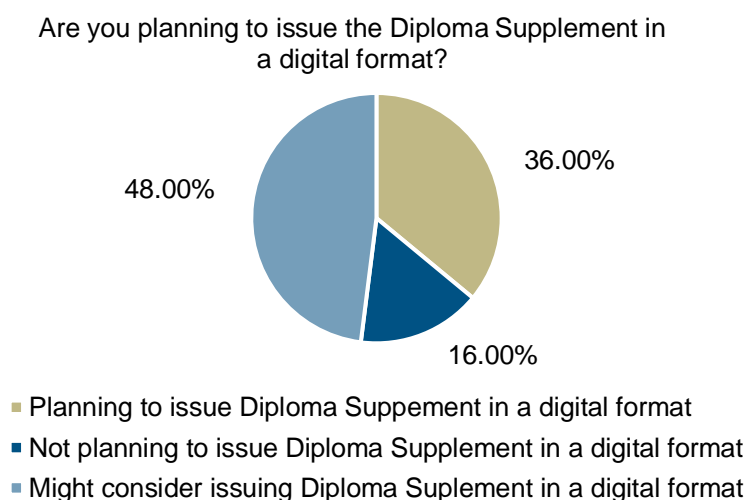
**Figure 3.1.7**

Which students do not receive a Diploma Supplement?
Non-degree students
Study programs under 60 ECTS

The survey also aimed to find out if the Diploma Supplement was issued digitally. 32.43% are currently issuing the Diploma Supplement in a digital format, 67.57% have stated that they do not.

**Figure 3.1.8**

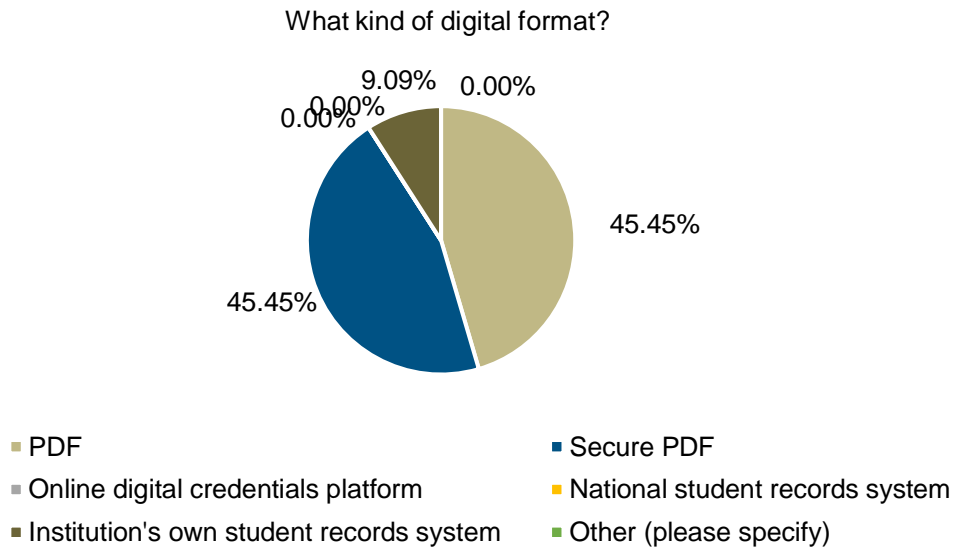
Those who responded that they do not issue the Diploma Supplement in a digital format were also asked if they would consider this method of issuing. 36% have stated that they are planning to issue the Diploma Supplement in a digital format, 16% are not planning to and 48% might consider issuing the Diploma Supplement.

**Figure 3.1.9**

The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 45.45% of the participants have claimed that they issue it as

a PDF file, 45.45% have indicated a secure PDF and 9.09% are using their own institution student records system. See Figure 3.1.10

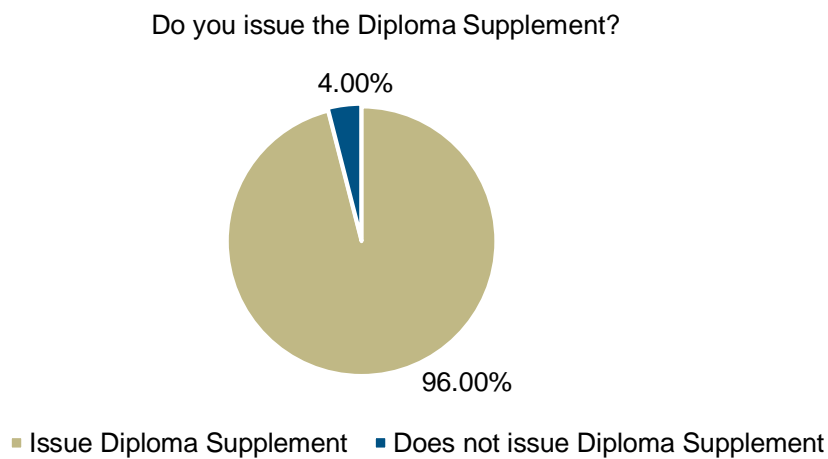
**Figure 3.1.10**



### 3.2 Belgium

The survey received 25 responses from higher education institutions and other stakeholders based in Belgium. 96% have stated that they issue the Diploma Supplement while 4% do not issue the Diploma Supplement.

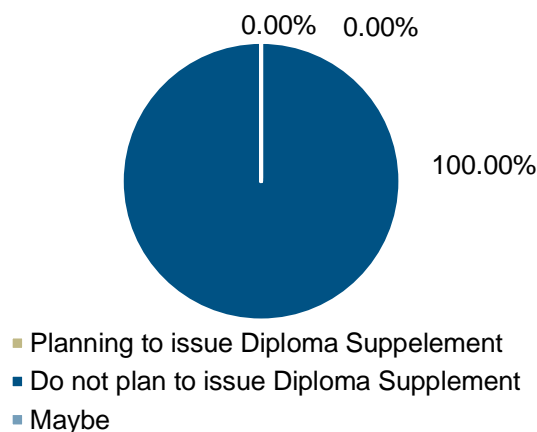
**Figure 3.2.1**



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 100% have indicated that they are not planning to issue the Diploma Supplement. See Figure 3.2.2

**Figure 3.2.2**

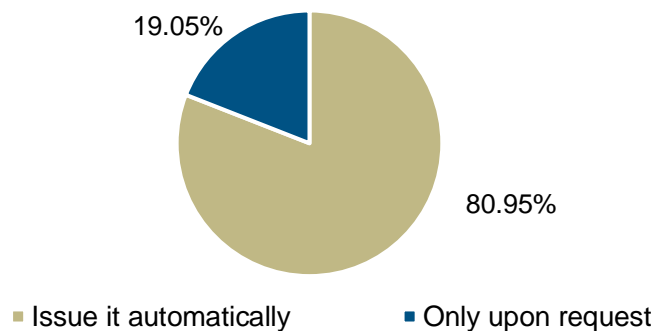
If you are not issuing a Diploma Supplement yet are you planning to do so?



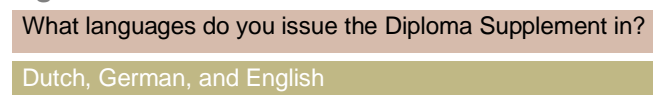
Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 80.95% of the respondents have indicated that they issue the Diploma Supplement to all students while 19.05% have indicated that they issue it only upon request.

**Figure 3.2.3**

Do you issue the Diploma Supplement automatically to students?



The survey results also showed that the Diploma Supplement is issued in mainly Dutch and English in Belgium. One institution has indicated that they issue it in German.

**Figure 3.2.4**

13 participants responded that the Diploma Supplement is issued after graduation. See Figure 3.2.5.

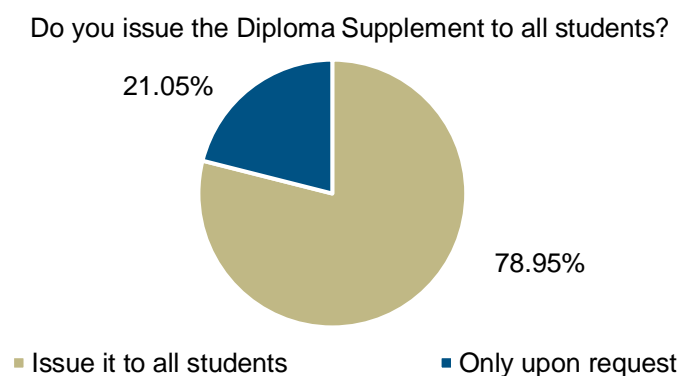
**Figure 3.2.5**

At what point do you issue the Diploma Supplement?

The diploma and diploma supplement are inextricably linked to each other and form one integral entity. They are issued after graduation.

Together with the diploma as soon as the student has graduated.

78.95% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 21.05% issue it only upon request from a student.

**Figure 3.2.6**

Those who are not studying towards a Bachelor or Master's degree do not receive Diploma Supplement, as well as those who do not finish their study program. See Figure 3.2.7 below.

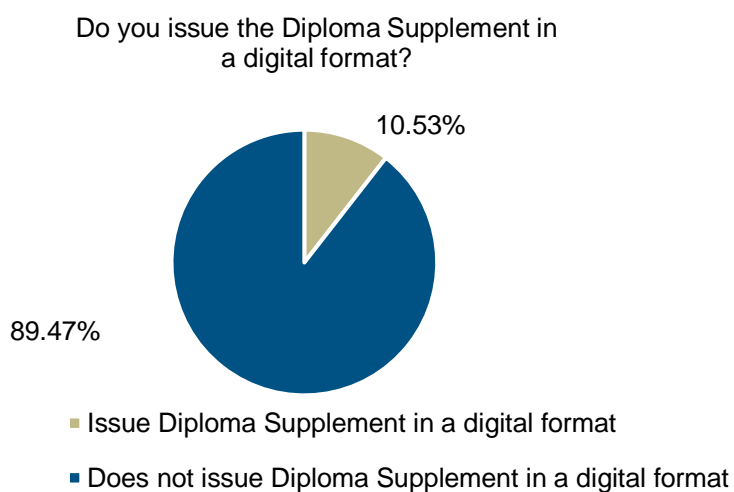
**Figure 3.2.7**

Which students do not receive a Diploma Supplement?

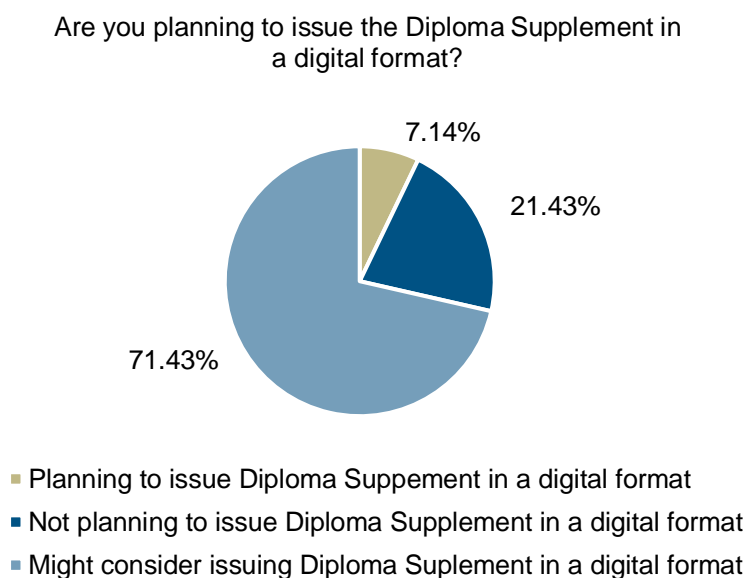
Only Bachelor degree and Master's degree students receive Diploma Supplement

If they have not finished their study program

The stock-take survey also aims to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 10.53% of the institutions in Belgium are currently issuing the Diploma Supplement in a digital format while 89.47% do not issue. See Figure 3.2.8.

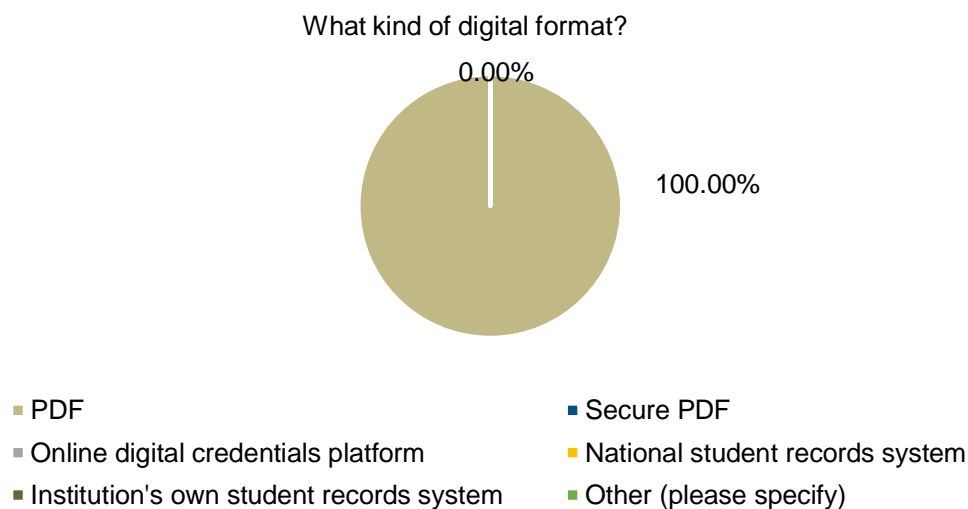
**Figure 3.2.8**

Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 7.14% have stated that they are planning to issue the Diploma Supplement in a digital format, 21.43% are not planning to issue the Diploma Supplement in a digital format and 71.43% might consider it.

**Figure 3.2.9**

The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 100% of the participants issue the Diploma Supplement as a PDF file. See Figure 3.2.10

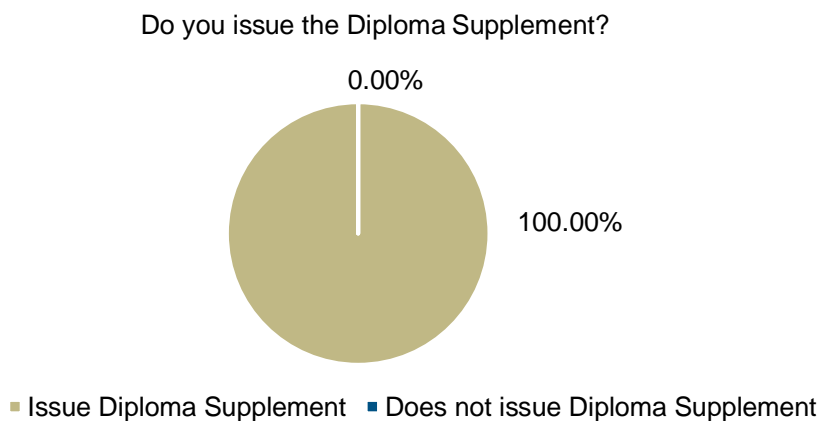
**Figure 3.2.10**



### 3.3 Finland

The survey received fifteen responses from higher education institutions and other stakeholders based in Finland. 100% have stated that they issue the Diploma Supplement.

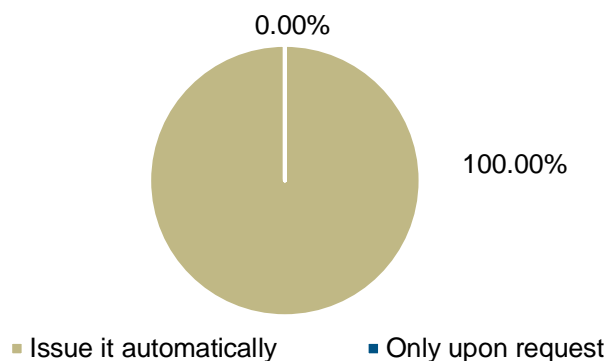
**Figure 3.3.1**



The participants in the survey were also asked if they issue the Diploma Supplement automatically to students. All of them responded that they issue the Diploma Supplement to all students. See Figure 3.3.2.

**Figure 3.3.2**

Do you issue the Diploma Supplement automatically to students?



The survey results also showed that the Diploma Supplement is issued only in English in Finland.

**Figure 3.3.3**

What languages do you issue the Diploma Supplement in?

English

On the question at what point institutions issue the Diploma Supplement to students, the participants stated that the Diploma Supplement is issued when students graduate successfully, they receive the document together with their final certificate and academic transcripts.

**Figure 3.3.4**

At what point do you issue the Diploma Supplement?

When the students graduate and receive their degree certificates. Diploma Supplement is attached to the degree certificate as well as a Transcript of Records in English.

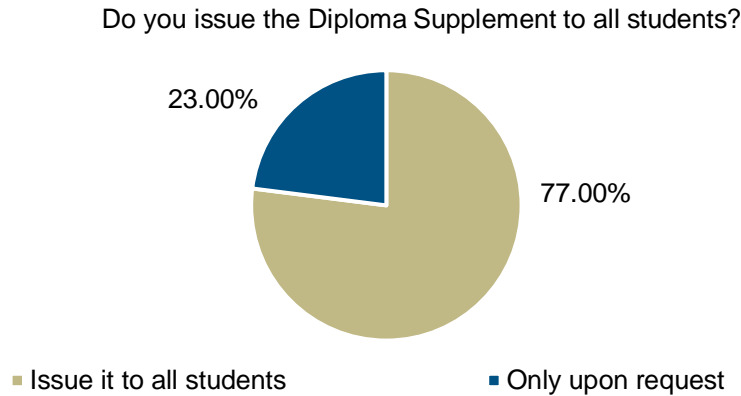
Diploma Supplement is a part of our degree certificate, so we issue it to all our graduated degree students.

To all degree students upon graduation.

75% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 25% issue it only upon request from a student. See Figure 3.3.5.

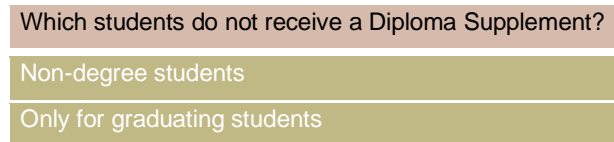


**Figure 3.3.5**



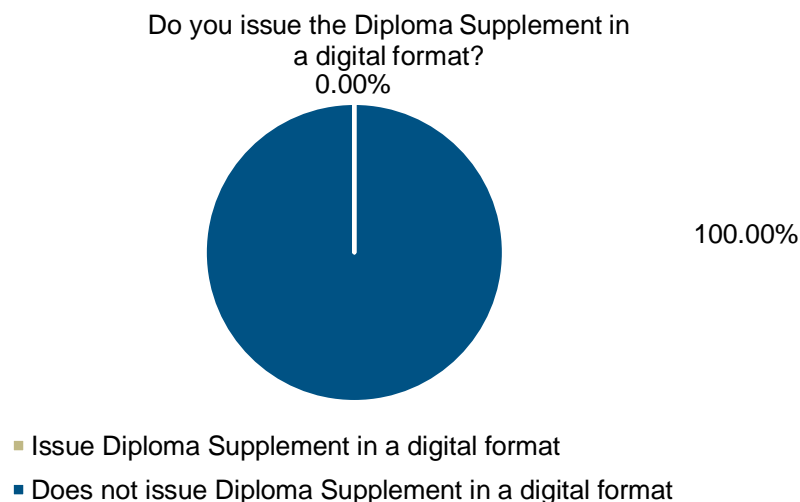
Students that do not complete their courses have been identified as those who do not receive the Diploma Supplement.

**Figure 3.3.6**



The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format in Finland. The results showed that none of the institutions issue the Diploma Supplement in a digital format.

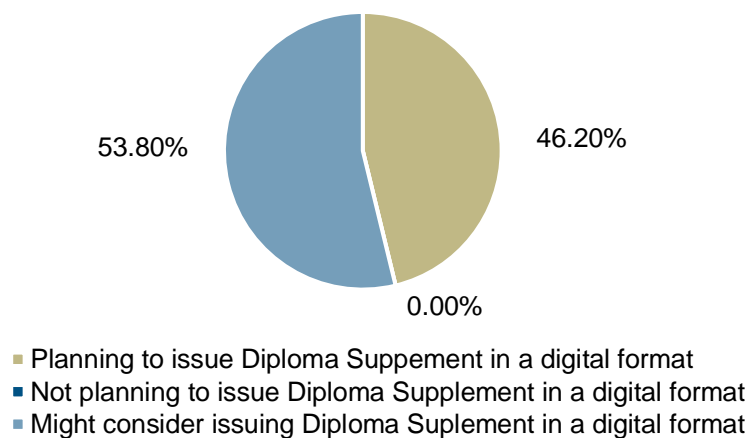
**Figure 3.3.7**



Although institutions are not currently issuing the Diploma Supplement in a digital format, 50% of the participants have indicated that they are planning to issue the Diploma Supplement while the other 50% have indicated that they might consider issuing the document in a digital format. Please see Figure 3.3.7.

**Figure 3.3.7**

Are you planning to issue the Diploma Supplement in a digital format?

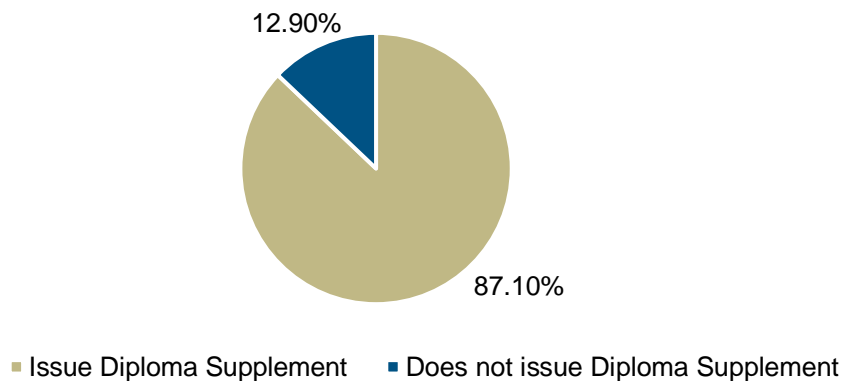


## 3.4 Germany

The survey received 31 responses from higher education institutions and other stakeholders based in Germany. 87.1% have stated that they issue the Diploma Supplement while 12.9% do not.

**Figure 3.4.1**

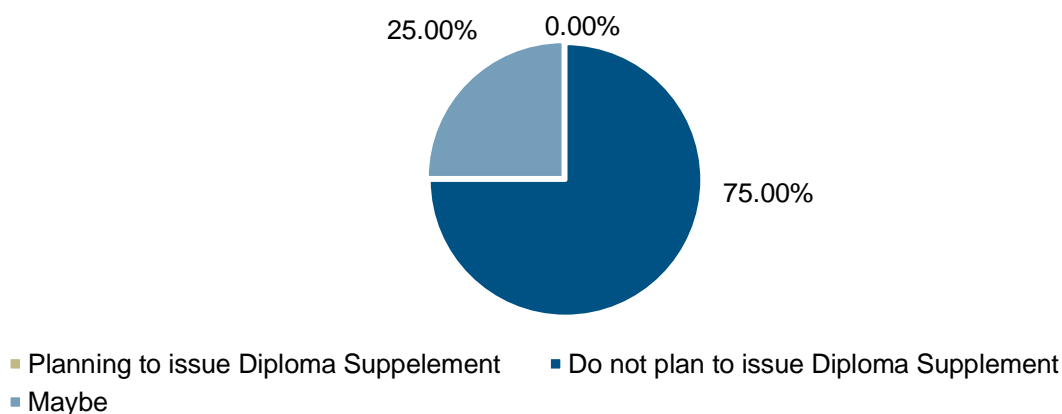
Do you issue the Diploma Supplement?



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 75% do not plan to issue the Diploma Supplement and 25% have indicated that they might consider issuing it. See Figure 3.4.2.

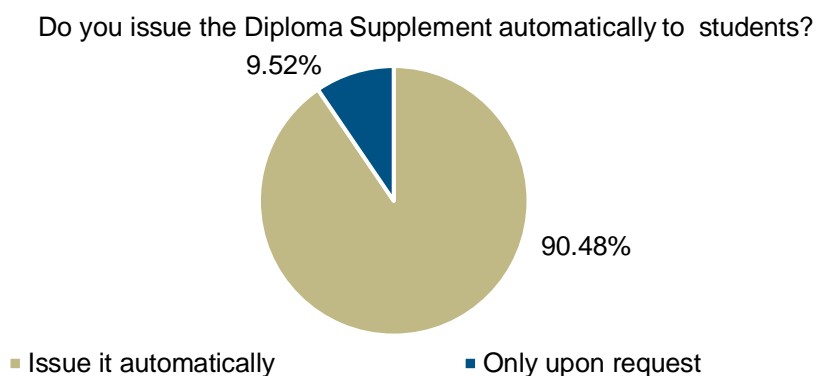
**Figure 3.4.2**

If you are not issuing a Diploma Supplement yet are you planning to do so?



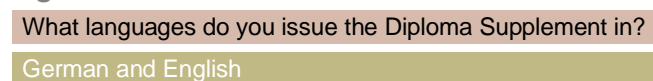
Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 90.48% of the respondents have indicated that they issue the Diploma Supplement to all students while 9.52% have indicated that they issue it only upon request.

Figure 3.4.3



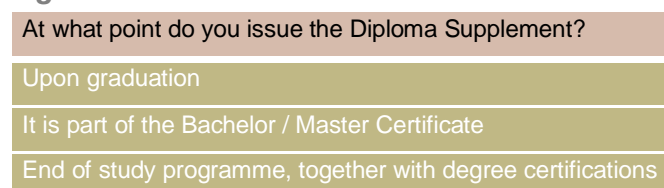
The results also showed that the Diploma Supplement is issued in German and English in Germany.

Figure 3.4.4



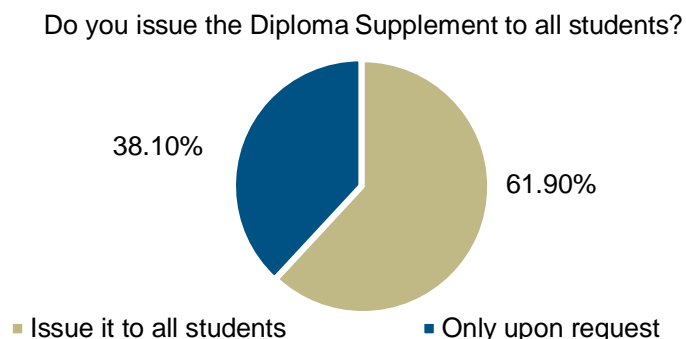
18 participants have responded that the Diploma Supplement is issued together with the final certificate after successful completion of a Bachelor or Master’s degree.

Figure 3.4.5



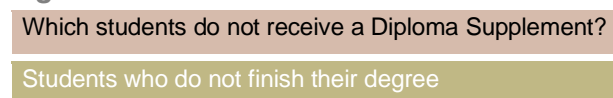
61.9% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 38.1% issue it only upon request from a student.

**Figure 3.4.6**



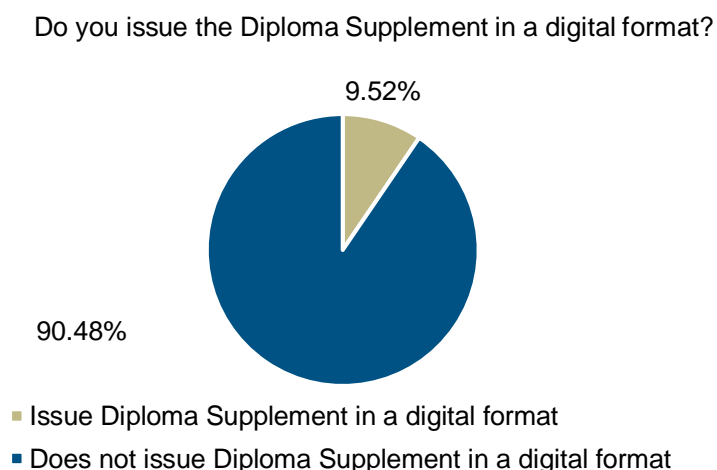
Students that do not receive the Diploma Supplement are those who do not finish their degree successfully.

**Figure 3.4.7**



The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 90.48% are currently issuing the Diploma Supplement in a digital format while 9.52% do not.

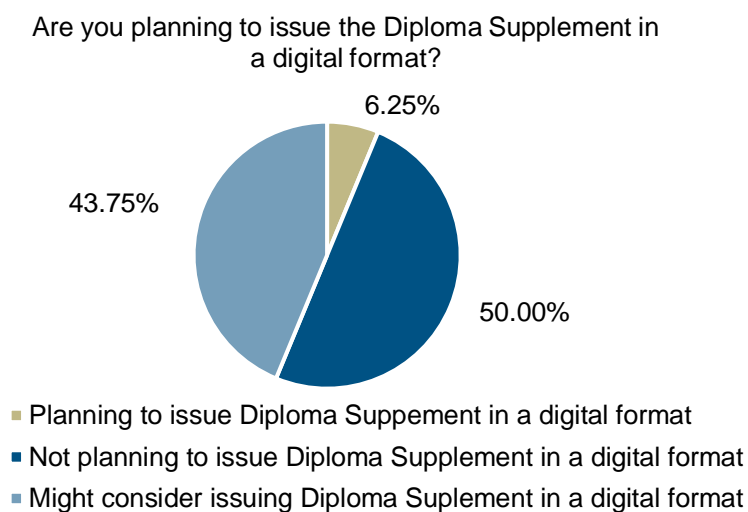
**Figure 3.4.8**



Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 6.25% have stated that they are planning to issue the Diploma Supplement in a digital format, 50% are not planning to issue the Diploma

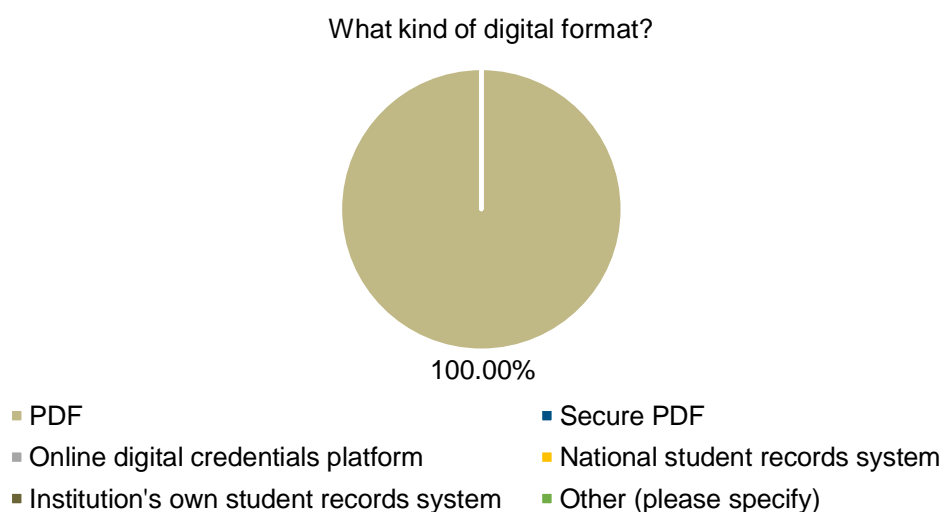
Supplement in a digital format and 43.75% might consider issuing the Diploma Supplement in a digital format.

**Figure 3.4.9**



The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 100% of the participants have stated that they issue the Diploma Supplement as a PDF file.

**Figure 3.4.10**

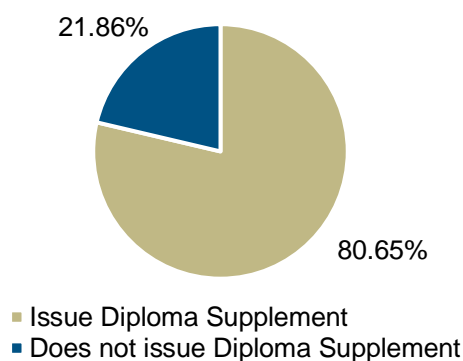


## 3.5 Ireland

The ADDS UP stock-take survey has received 31 responses from Ireland. 80.65% of the participants have indicated that they issue the Diploma Supplement while 21.86% do not.

**Figure 3.5.1**

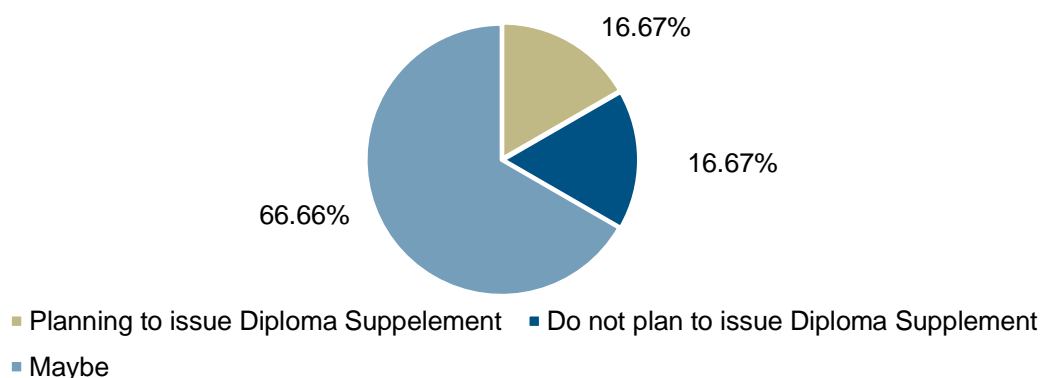
Do you issue the Diploma Supplement?



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 16.67% have indicated that they are planning to issue the Diploma Supplement, 66.66% do not plan to issue the Diploma Supplement and 16.67% have indicated that they might consider issuing it.

**Figure 3.5.2**

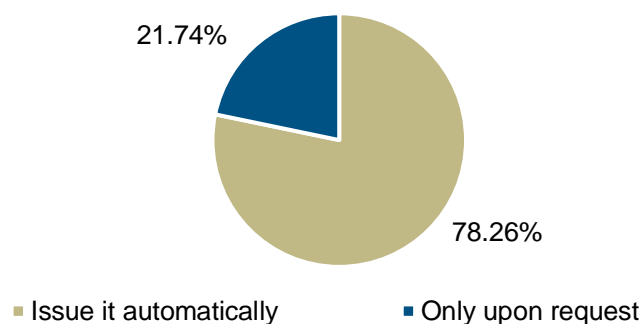
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 21.74% of the respondents have indicated that they issue the Diploma Supplement to all students while 78.26% have indicated that they issue it only upon request.

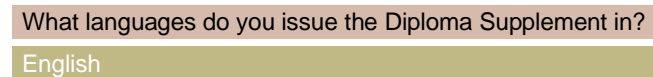
**Figure 3.5.3**

Do you issue the Diploma Supplement automatically to students?



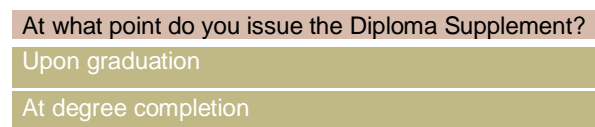
All respondents have indicated that they issue the Diploma Supplement in English. The participants have also indicated that the Diploma Supplement is only issued upon successful completion of undergraduate course.

**Figure 3.5.4**



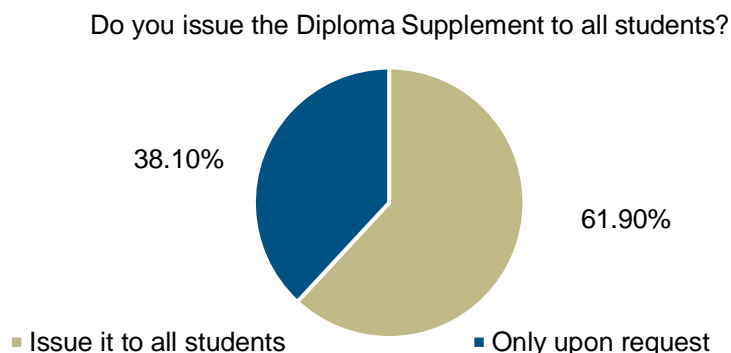
The participants have also stated that they issue the Diploma Supplement upon graduation.

**Figure 3.5.5**



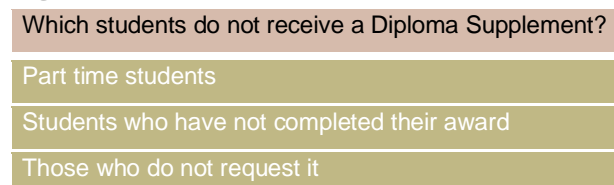
61.9% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 38.1% issue it only upon request from students.

**Figure 3.5.6**

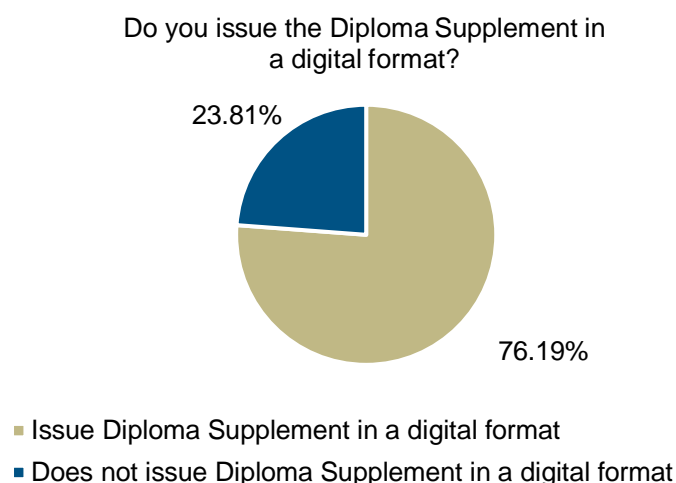


Part time students, students who have not successfully completed their degrees and those who do not requested have been identified to be the one who do not receive the Diploma Supplement.

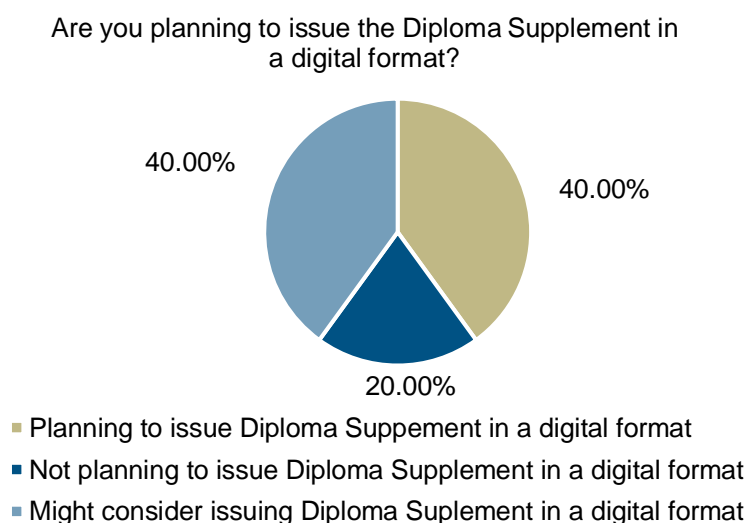
**Figure 3.5.7**



The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 76.19% are currently issuing the Diploma Supplement in a digital format while 23.81% do not issue the Diploma Supplement in a digital format. Please see Figure 3.5.8.

**Figure 3.5.8**

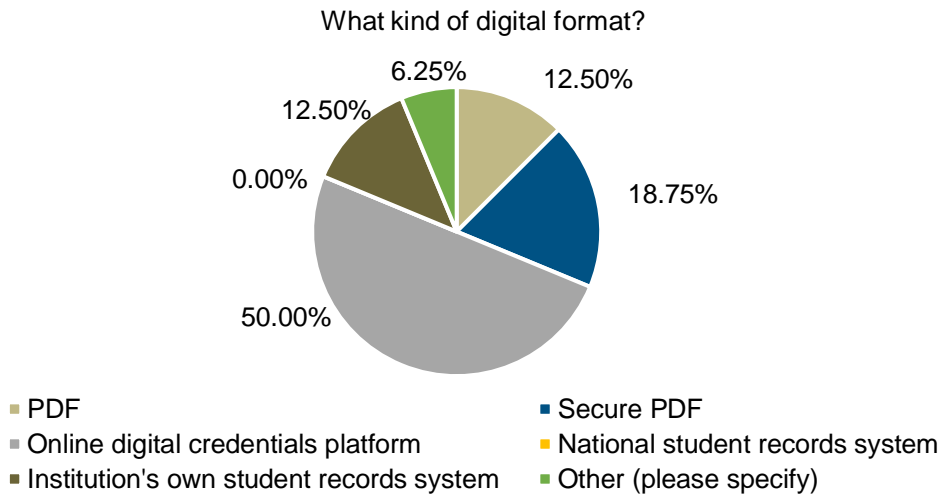
Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 40% have stated that they are planning to issue the Diploma Supplement in a digital format, 20% are not planning to issue the Diploma Supplement in a digital format and 40% might consider issuing the Diploma Supplement in a digital format.

**Figure 3.5.9**

In terms of those who already issue the Diploma Supplement in a digital format, 12.5% have stated that they issue it as a PDF file, 50% have stated they issue it via an Online Digital Credentials Platform, 12.5% are using institution's own student records system, 18.75% Secure PDF, none of the participants are using national student records system and 6.25% have indicated other digital format but have not specified it.



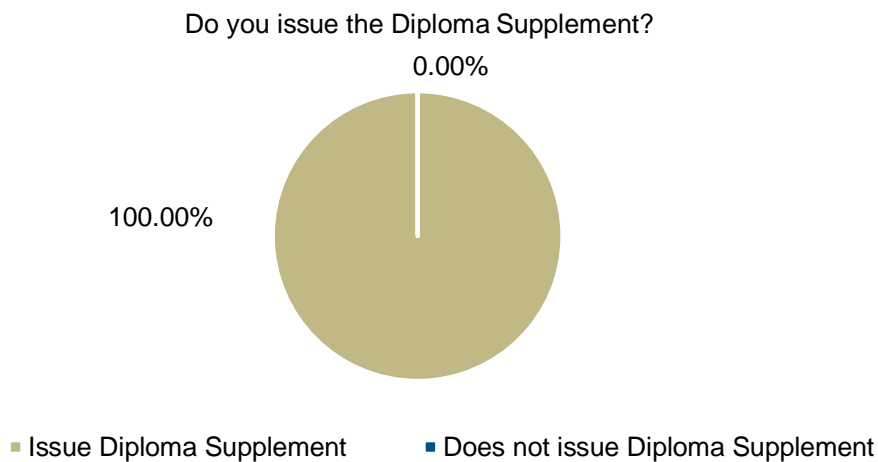
Figure 3.5.10



### 3.6 Lithuania

In total 14 Lithuanian higher education institutions and other stakeholders took part of this survey. All 14 participants have stated that they issue the Diploma Supplement. See Figure 3.6.1.

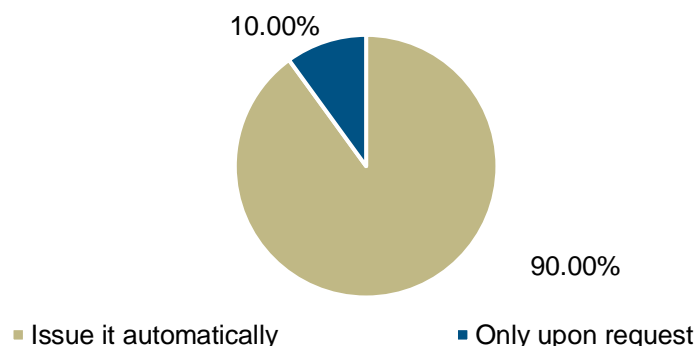
Figure 3.6.1



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 90% of the respondents have indicated that they issue the Diploma Supplement to all students while 10% have indicated that they issue it only upon request. Please see Figure 3.6.2.

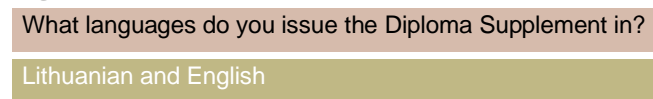
**Figure 3.6.2**

Do you issue the Diploma Supplement automatically to students?



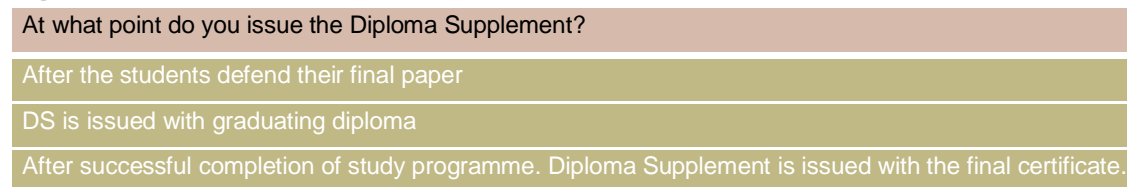
The survey showed that the Diploma Supplement is issued in Lithuanian and English in Lithuania.

**Figure 3.6.3**



The participants stated that they issue the Diploma Supplement to those who successfully completed their degrees.

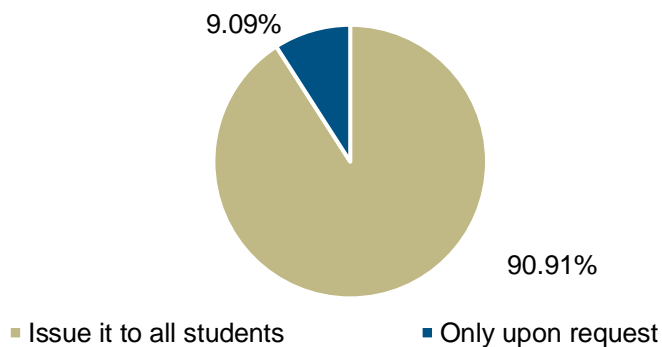
**Figure 3.6.4**



90.91% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 9.09% issue it only upon request from a student.

**Figure 3.6.5**

Do you issue the Diploma Supplement to all students?



Students who do not complete their degrees have been stated to be the one who do not receive a Diploma Supplement.

**Figure 3.6.6**

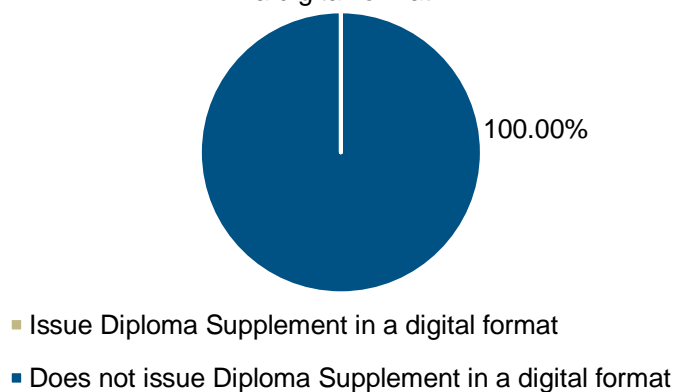
Which students do not receive a Diploma Supplement?

Those who have not completed their studies

The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 100% are currently not issuing the Diploma Supplement in a digital format.

**Figure 3.6.7**

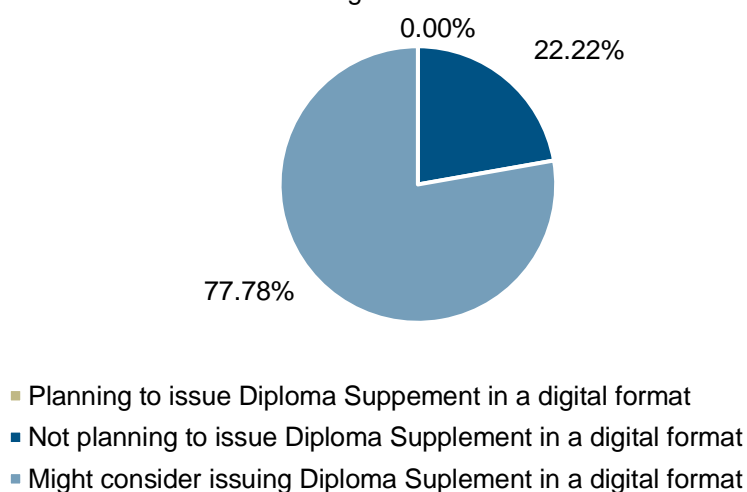
Do you issue the Diploma Supplement in a digital format?



Although, institutions in Lithuania are not currently issuing the Diploma Supplement in a digital format, 77.78% have indicated that they might consider issuing it while 22.22% have indicated that they are not planning to issue the Diploma Supplement in a digital format.

**Figure 3.6.8**

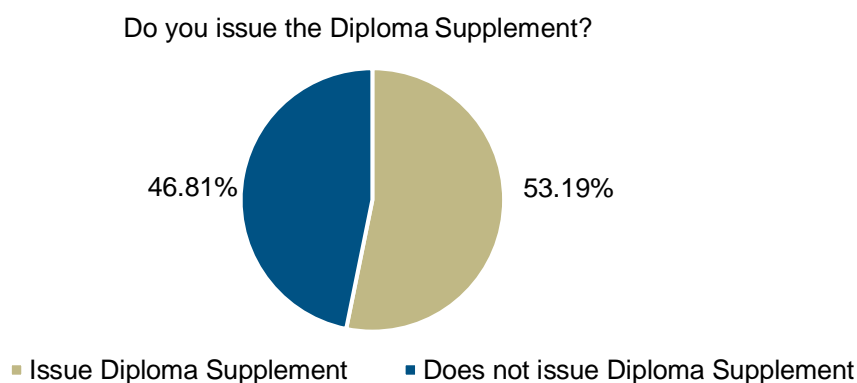
Are you planning to issue the Diploma Supplement in a digital format?



## 3.7 Malta

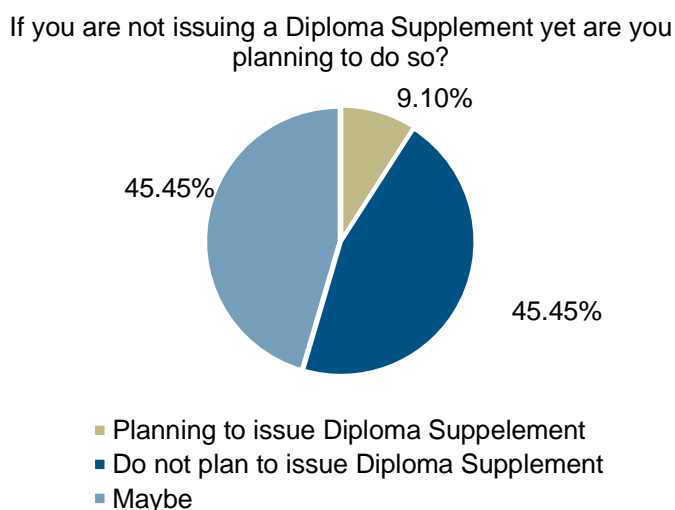
47 higher education institutions and other stakeholders based in Malta have taken part in this survey. 53.19% have indicated that they issue the Diploma Supplement while 46.81% have indicated they do not.

**Figure 3.7.1**



Those who have indicated that they do not issue the Diploma Supplement were asked if they are planning to issue it. 9.1% have stated that they are planning to issue the document, 45.45% have answered that they are not planning to issue it and 45.45% have indicated that they might consider issuing the Diploma Supplement.

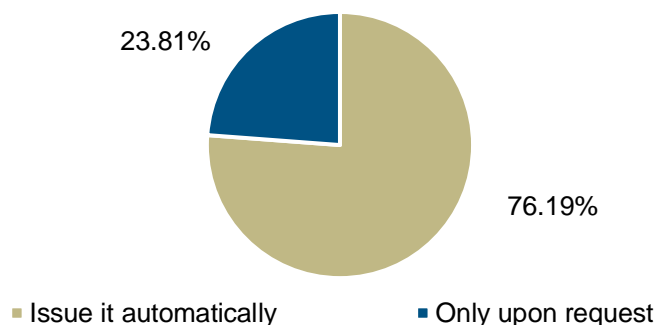
**Figure 3.7.2**



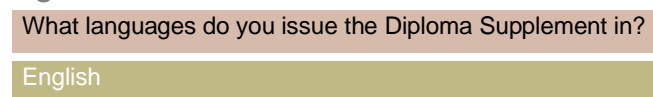
Those who already issue the Diploma Supplement have indicated that 23.81% issue it automatically when students graduate, 79.19% have indicated that they do not issue the Diploma Supplement automatically. See Figure 3.7.3.

**Figure 3.7.3**

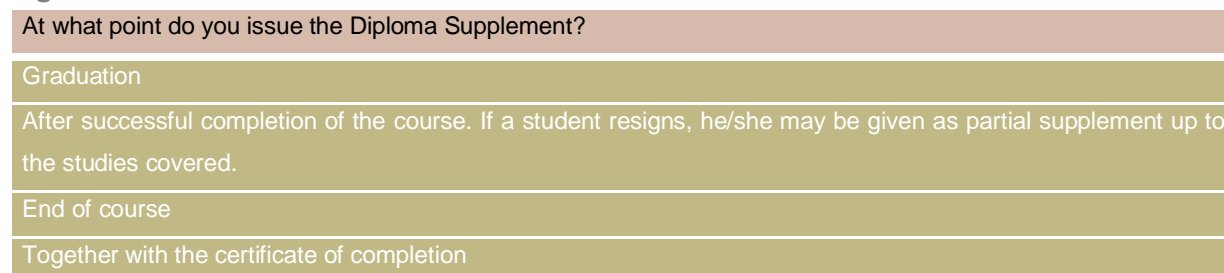
Do you issue the Diploma Supplement automatically to students?



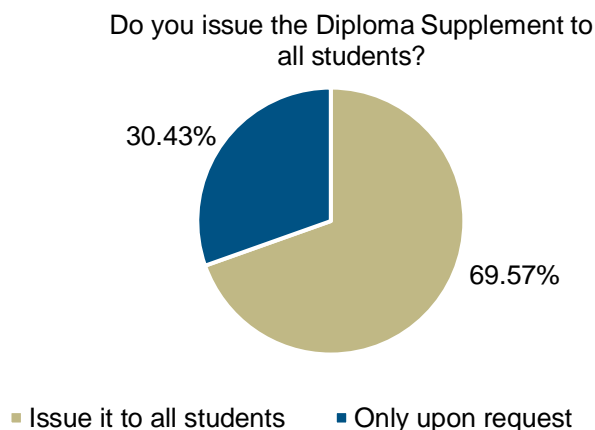
All participants have indicated that they issue the Diploma Supplement in English.

**Figure 3.7.4**

All participants have indicated that they issue the Diploma Supplement upon successful graduation of the course together with the final certificate.

**Figure 3.7.5**

The survey also explored whether the Diploma Supplement is issued to all students. In Malta, 69.57% issue the Diploma Supplement to all students while 30.43% issue it only upon request. Please see figure 3.7.6.

**Figure 3.7.6**

Students who do not receive a Diploma Supplement have been indicated to be those who are studying preparatory programmes, visiting/auditing students, those who do not ask for a copy, those who do not successfully complete the degree.

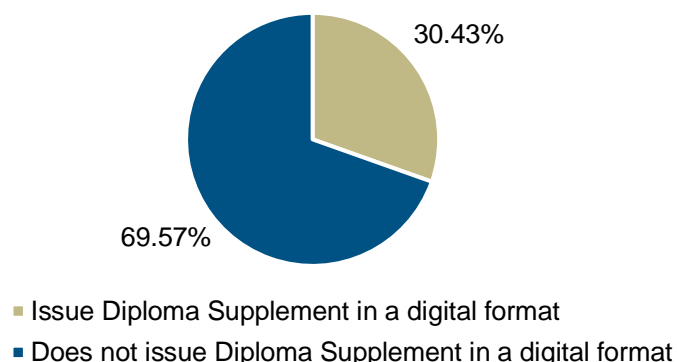
**Figure 3.7.7**

Which students do not receive a Diploma Supplement?
Students following a Preparatory programme; Visiting/Auditing Students; Students who follow a programme in the Sciences Programme (excluding those who obtain a Certificate/Diploma/Bachelor in Liberal Arts)
Prep programmes, visiting/auditing
Those doing an MQF4 or under
Those who do not successfully complete the degree

The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 3.43% are currently issuing the Diploma Supplement in a digital format while 69.57% do not. See Figure 3.7.8.

**Figure 3.7.8**

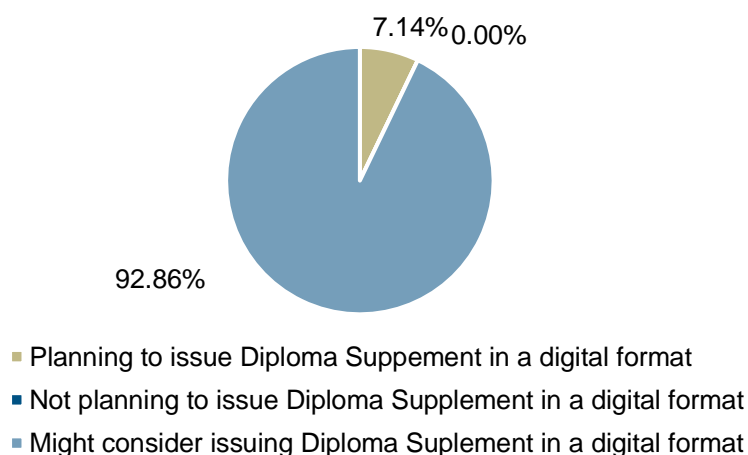
Do you issue the Diploma Supplement in a digital format?



Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 7.14% have stated that they are planning to issue the Diploma Supplement in a digital format, none have indicated that they are not planning to issue the Diploma Supplement in a digital format and 92.86% might consider issuing the Diploma Supplement in a digital format.

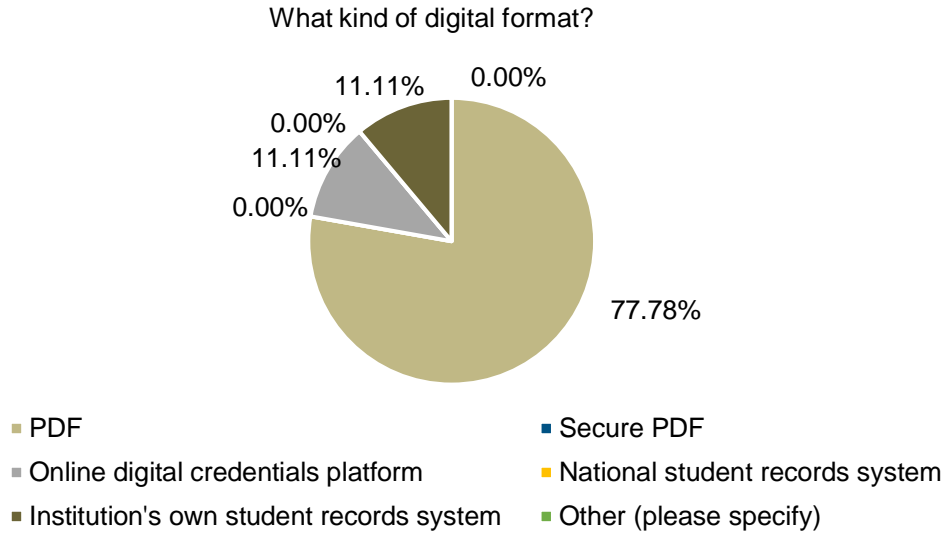
**Figure 3.7.9**

Are you planning to issue the Diploma Supplement in a digital format?



The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 77.78% of the participants issue the Diploma Supplement as a PDF file, 11.11% are using online digital credentials platform and 11.11% are using their institution's own student records system.

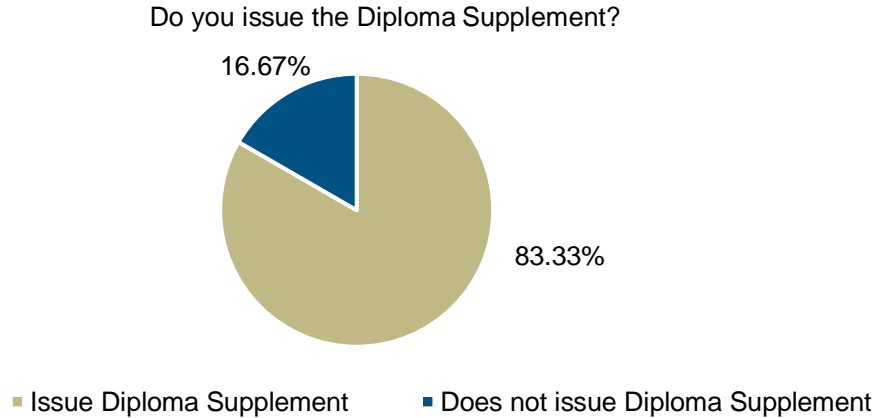
**Figure 3.7.10**



### 3.8 Netherlands

The survey received 6 responses from higher education institutions and other stakeholders based in the Netherlands. 83.33% have stated that they issue the Diploma Supplement while 16.67% do not.

Figure 3.8.1

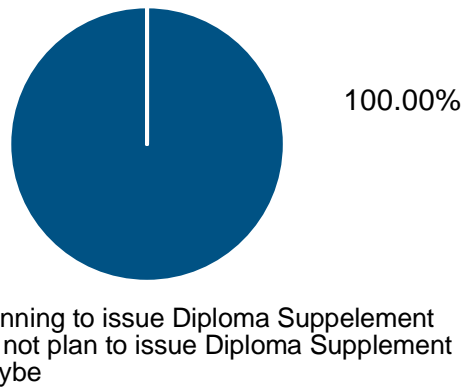


Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. All the participants have indicated that they do not plan to issue the Diploma Supplement.

Figure 3.8.2



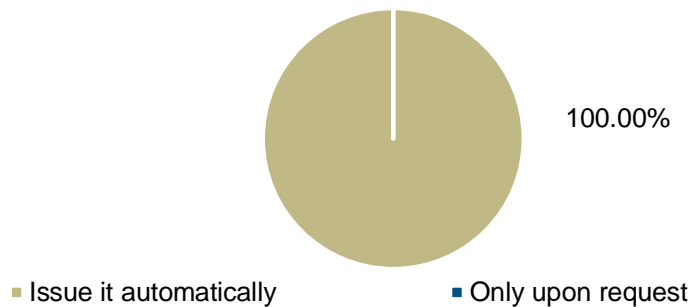
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. All the participants have indicated that they issue the Diploma Supplement automatically to all students upon graduation. See Figure 3.8.2

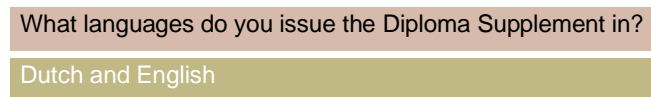
Figure 3.8.3

Do you issue the Diploma Supplement automatically to students?



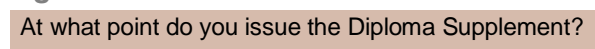
The results also showed that in the Netherlands, the Diploma Supplement is issued in Dutch and English.

Figure 3.8.4



All participants have responded that the Diploma Supplement is issued together with the final certificate and academic transcript.

Figure 3.8.5

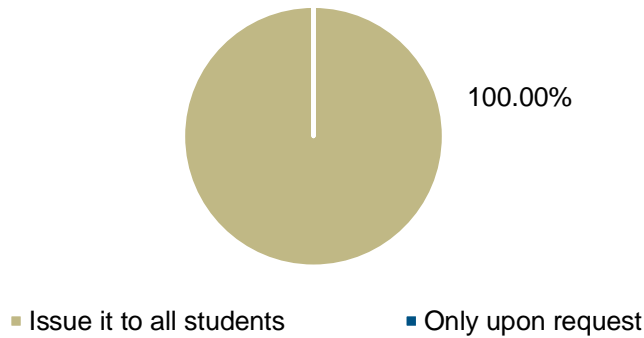


At the graduation ceremony
When the diploma is awarded

All participants in the survey have stated that they issue the Diploma Supplement to all students.

**Figure 3.8.6**

Do you issue the Diploma Supplement to all students?



The questions regarding which students do not receive a Diploma Supplement was skipped by the participants. Please see figure 3.8.6.

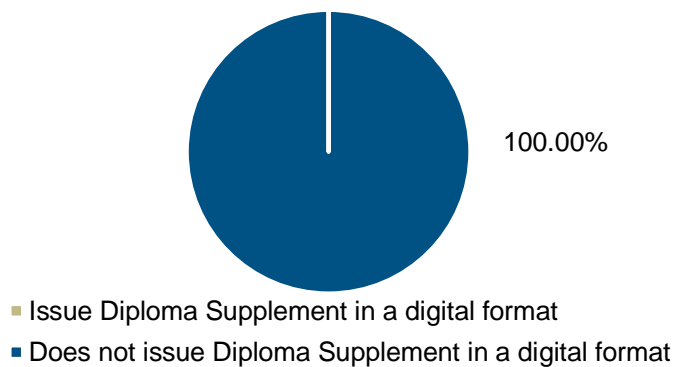
**Figure 3.8.7**

Which students do not receive a Diploma Supplement?
No responses

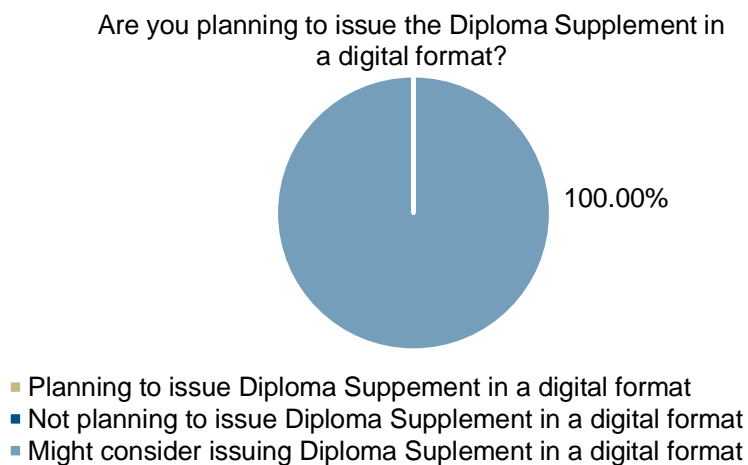
The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. 100% of the participants have indicated that they do not issue the Diploma Supplement in a digital format.

**Figure 3.8.8**

Do you issue the Diploma Supplement in a digital format?

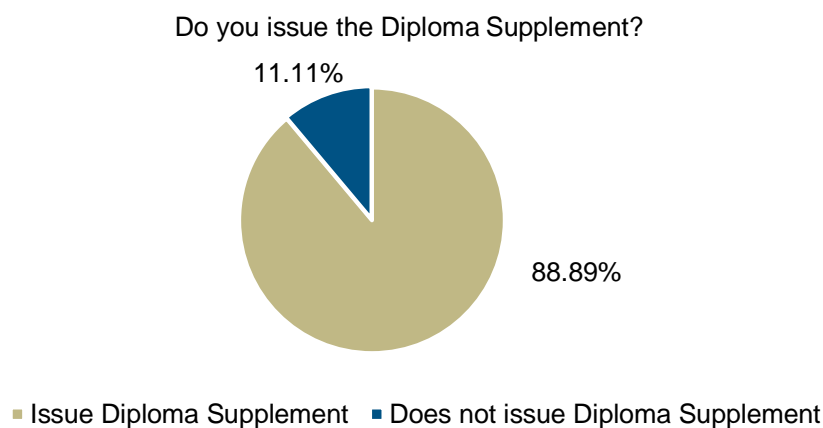


100% of the participant have also indicated that they might consider issuing the Diploma Supplement in a digital format.

**Figure 3.8.9**

### 3.9 Spain

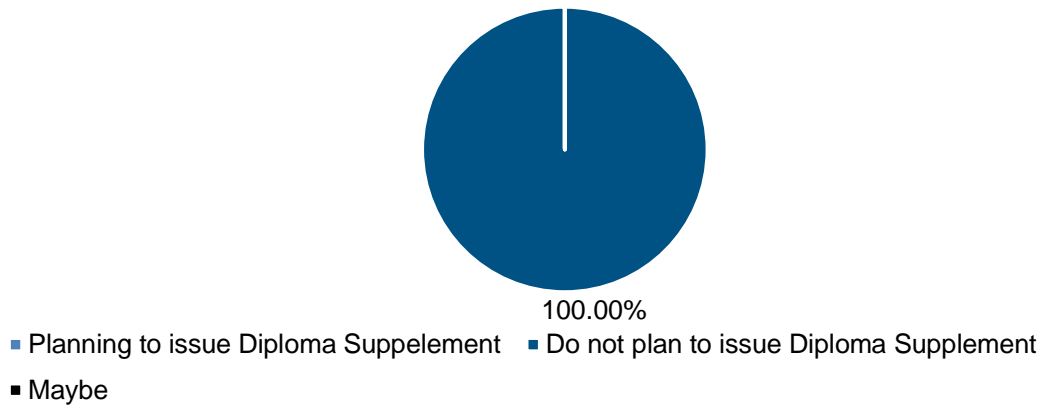
The survey received nine responses from higher education institutions and other stakeholders based in Spain. 88.89% have stated that they issue the Diploma Supplement while 11.11% do not. Please see Figure 3.9.1.

**Figure 3.9.1**

Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 100% have indicated that they do not plan to issue the Diploma Supplement.

**Figure 3.9.2**

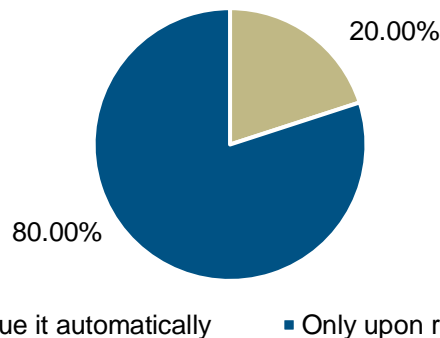
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 20% of the respondents have indicated that they issue the Diploma Supplement to all students while 80% have indicated that they issue it only upon request.

Figure 3.9.3

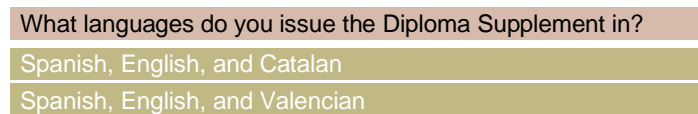
Do you issue the Diploma Supplement automatically to students?



The results that the Supplement is issued in Spanish, Catalan, Valencian, and English in Spain.

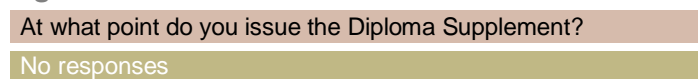
also showed Diploma is issued in

Figure 3.9.4



None of the participants replied to this question.

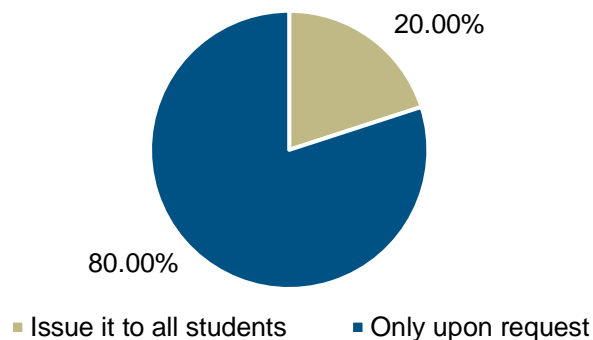
Figure 3.9.5



20% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 80% issue it only upon request from a student.

Figure 3.9.6

Do you issue the Diploma Supplement to all students?



Students who are studying PhD degrees and who do not successfully complete their degrees have been identified as the people who do not receive the document.

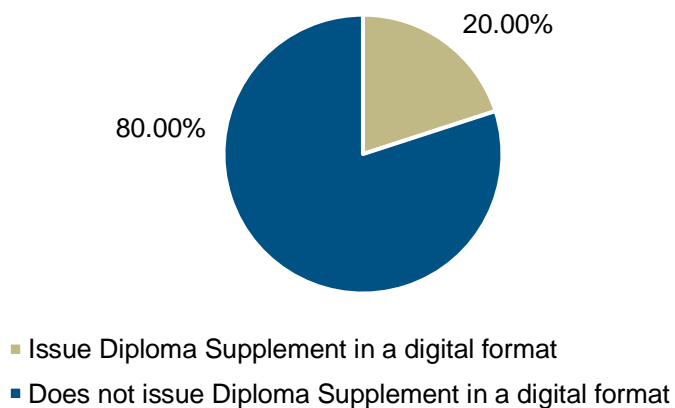
Figure 3.9.7

Which students do not receive a Diploma Supplement?
Doctors
Successful completion

The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 20% are currently issuing the Diploma Supplement in a digital format while 80% do not issue the Diploma Supplement in a digital format. Please see Figure 3.9.8.

Figure 3.9.8

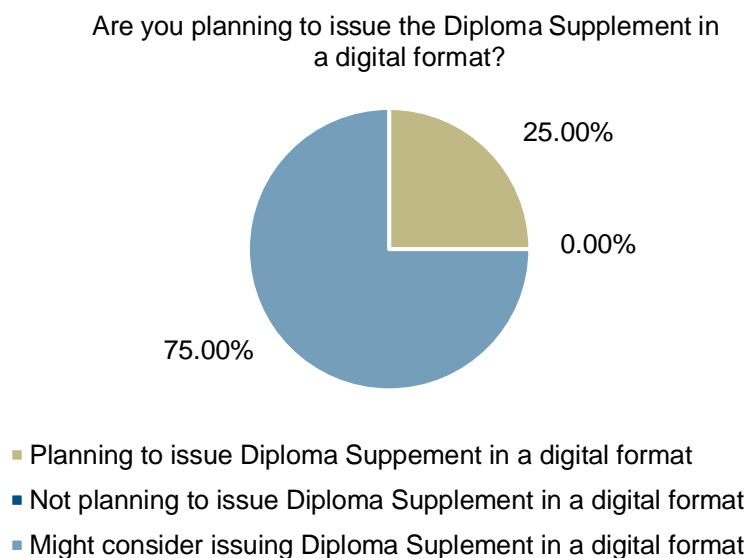
Do you issue the Diploma Supplement in a digital format?



Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 25% have stated that they are planning

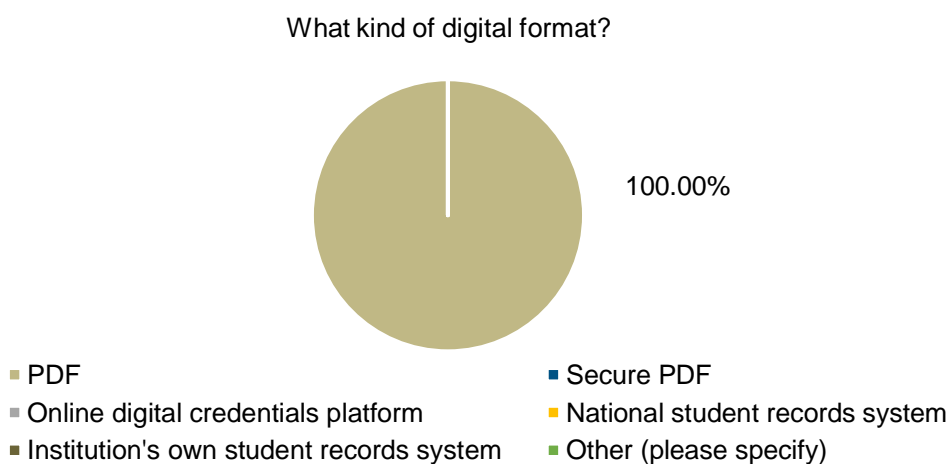
to issue the Diploma Supplement in a digital format, no one has stated that they are not planning to issue the Diploma Supplement in a digital format and 75% might consider issuing the Diploma Supplement in a digital format.

**Figure 3.9.9**



The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 100% of the participants issue the Diploma Supplement as a PDF file. Please see Figure 3.9.10.

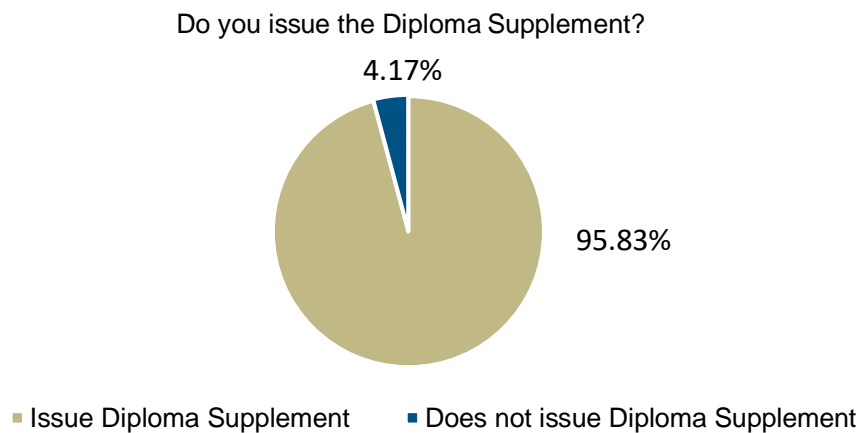
**Figure 3.9.10**



### 3.10 Sweden

The survey received 24 responses from higher education institutions and other stakeholders based in Sweden. 95.83% have stated that they issue the Diploma Supplement while 4.17% do not issue it.

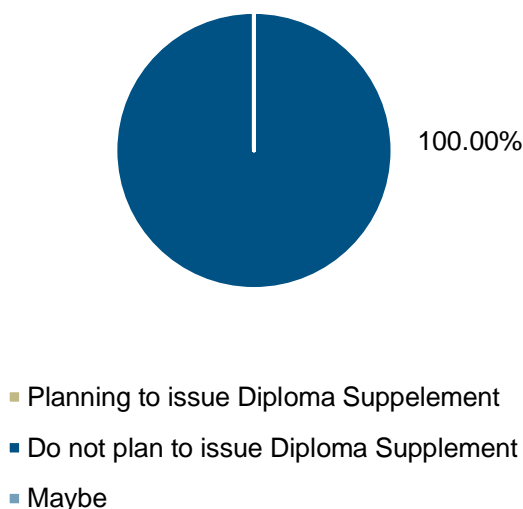
*Figure 3.10.1*



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. All the participants have stated that they do not plan to issue the Diploma Supplement. See Figure 3.10.2.

*Figure 3.10.2*

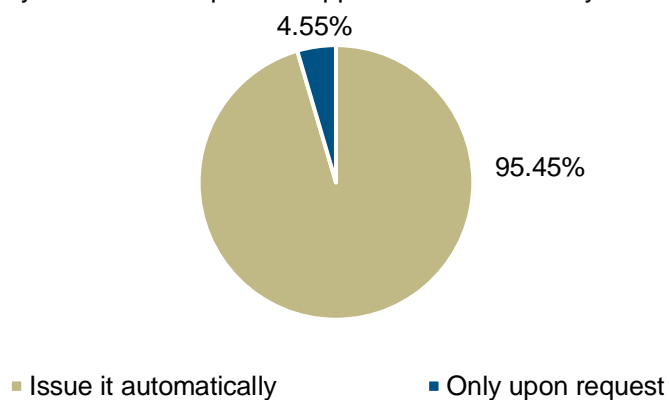
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 95.45% of the respondents have indicated that they issue the Diploma Supplement to all students while 4.55% have indicated that they issue it only upon request.

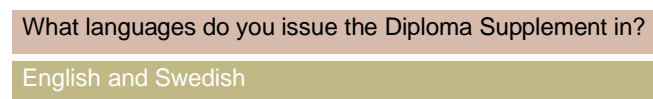
Figure 3.10.3

Do you issue the Diploma Supplement automatically to students?



The results also showed that the Diploma Supplement is issued in Swedish and English in Sweden.

Figure 3.10.4



The survey participants have responded that the Diploma Supplement is issued together with the final certificate after successful completion of the award. See Figure 3.10.5.

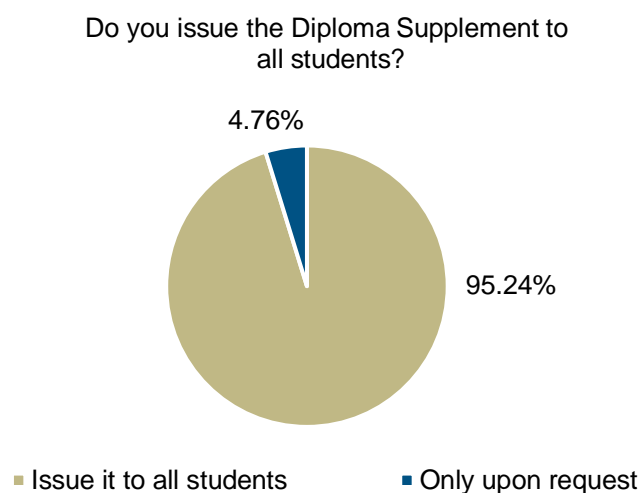
Figure 3.10.5



At what point do you issue the Diploma Supplement?
When issuing the degree certificate
Together with the degree certificate
It is issued as an appendix to the degree certificate

95.24% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 4.76% issue it only upon request from a student.

**Figure 3.10.6**



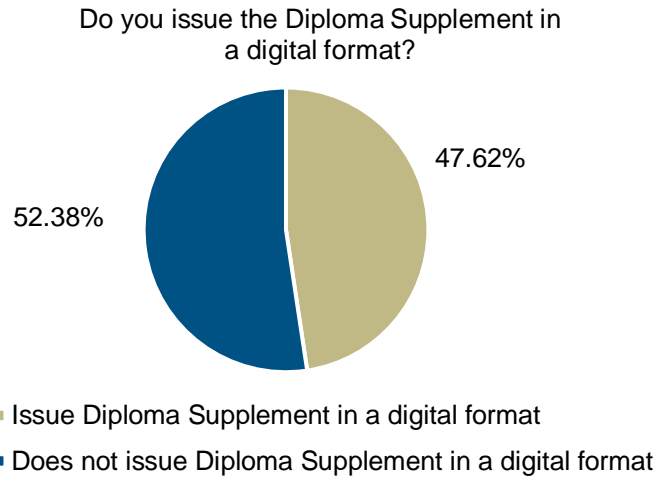
None of the participants have responded to the next questions which aimed to identify which students do not receive a Diploma Supplement.

**Figure 3.10.7**

Which students do not receive a Diploma Supplement?
No responses

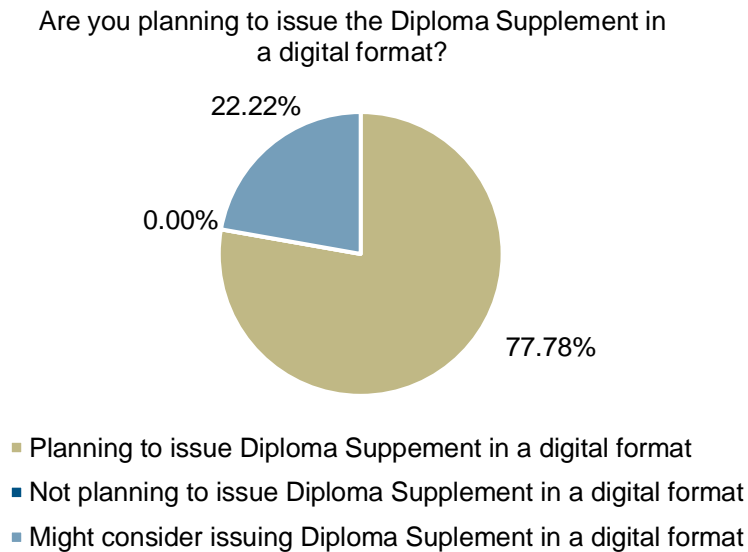
The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 47.62% currently issuing the Diploma Supplement in a digital format while 52.38% do not. See Figure 3.10.8.

**Figure 3.10.8**



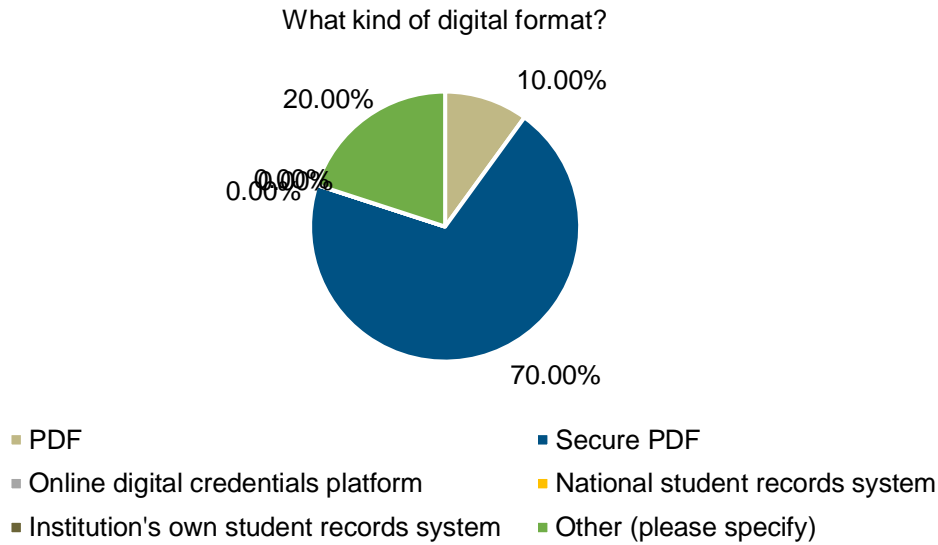
Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 77.78% have stated that they are planning to issue the Diploma Supplement in a digital format, none of the participants have indicated that they are not planning to issue the Diploma Supplement in a digital format and 22.22% might consider issuing the Diploma Supplement in a digital format.

**Figure 3.10.9**



The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 10% of the participants issue the Diploma Supplement as a PDF file, 70% have indicated Secure PDF and 20% have indicated others. Those who have indicated others have stated that they have the document as a PDF but then they must print it and sign it as the institution does not have an e-signature. See Figure 3.10.10.

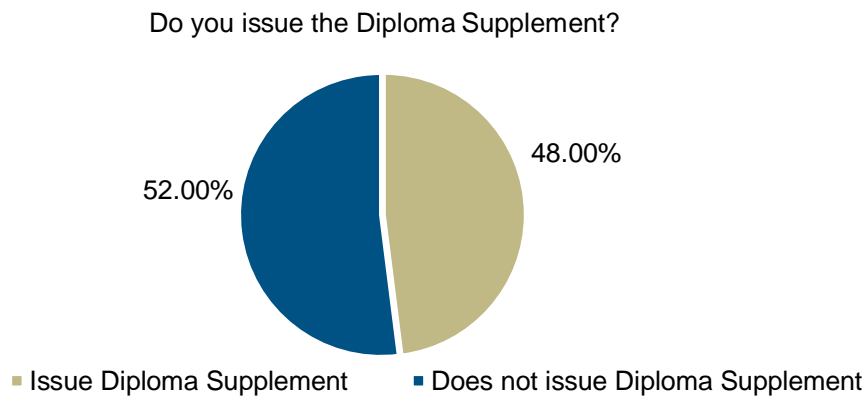
**Figure 3.10.10**



### 3.11 The United Kingdom

The survey received 50 responses from higher education institutions and other stakeholders based in the United Kingdom. 48% have stated that they issue the Diploma Supplement while 52% do not. Please see Figure 3.11.1.

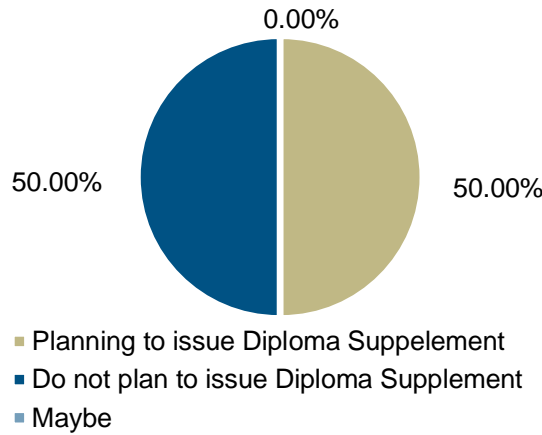
Figure 3.11.1



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 50% have indicated that they are planning to issue the Diploma Supplement, none have they indicated that that they do not plan to issue the Diploma Supplement and 50% have indicated that they might consider issuing it. See Figure 3.11.2.

**Figure 3.11.2**

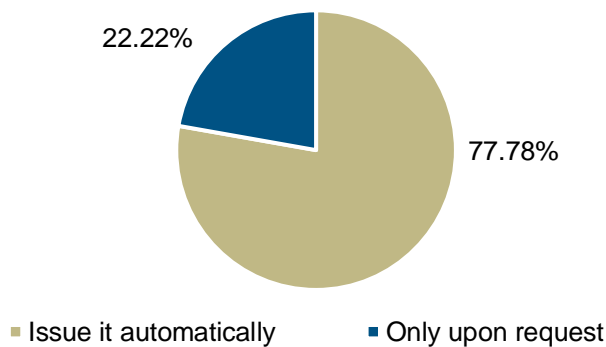
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 77.78% of the respondents have indicated that they issue the Diploma Supplement to all students while 22.22% have indicated that they issue it only upon request.

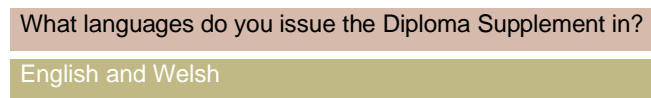
**Figure 3.11.3**

Do you issue the Diploma Supplement automatically to students?



The results also showed that the Diploma Supplement is issued in Welsh and English in the United Kingdom.

**Figure 3.11.4**

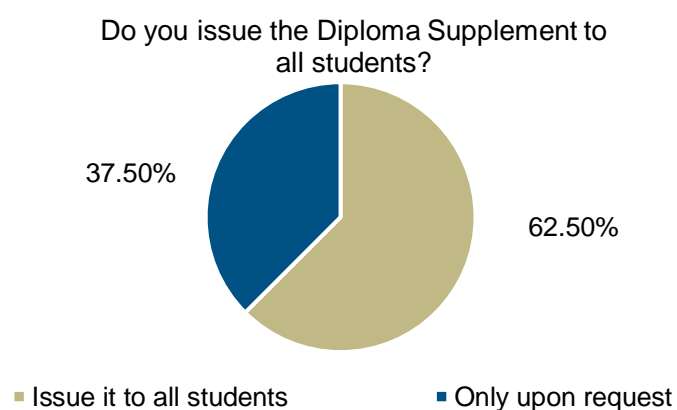


The survey participants have responded that the Diploma Supplement is issued together with the final certificate after a successful completion of the award. See Figure 3.11.5.

**Figure 3.11.5**

At what point do you issue the Diploma Supplement?
At time of Graduation or exiting/withdrawal from the programme
Upon completion of award
With the award certificate

62.5% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 37.5% issue it only upon request from a student.

**Figure 3.11.6**

Students that withdrawn from their course do not receive the Diploma Supplement. Another response indicated that students only get the Diploma Supplement upon request.

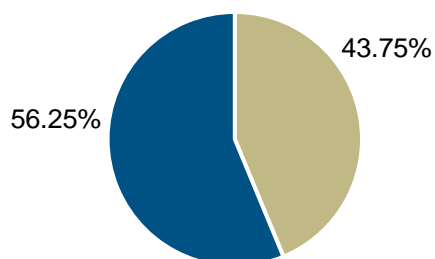
**Figure 3.11.7**

Which students do not receive a Diploma Supplement?
Students withdrawing with credits but no award attained
Postgraduate students – they do not receive one automatically but can request one
Only students who request a Diploma Supplement receive one

The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 43.75% of institutions are currently issuing the Diploma Supplement in a digital format while 58.25% do not issue the Diploma Supplement in a digital format. See Figure 3.11.8.

**Figure 3.11.8**

Do you issue the Diploma Supplement in a digital format?

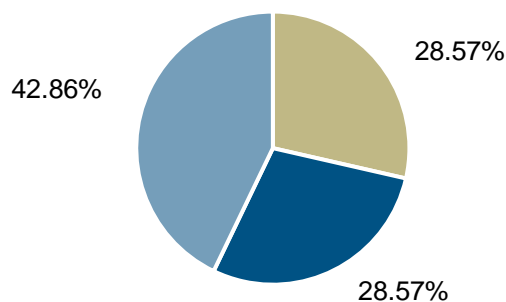


- Issue Diploma Supplement in a digital format
- Does not issue Diploma Supplement in a digital format

Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider using the document in a digital format. 28.57% have stated that they are planning to issue the Diploma Supplement in a digital format, 28.57% of the participants have indicated that they are not planning to issue the Diploma Supplement in a digital format and 42.86% might consider issuing the Diploma Supplement in a digital format.

**Figure 3.11.9**

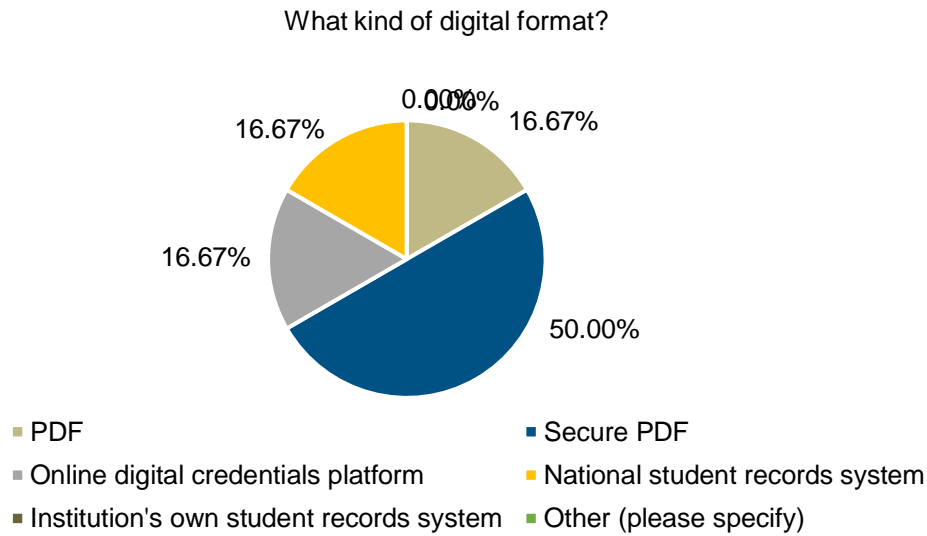
Are you planning to issue the Diploma Supplement in a digital format?



- Planning to issue Diploma Supplement in a digital format
- Not planning to issue Diploma Supplement in a digital format
- Might consider issuing Diploma Supplement in a digital format

The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 16.67% of the participants issue the Diploma Supplement as a PDF file, 50% have indicated Secure PDF, 16.67% have indicated that they issue the Diploma Supplement using online digital credentials and 16.67% have indicated that they are using national student records system. See Figure 3.11.10.

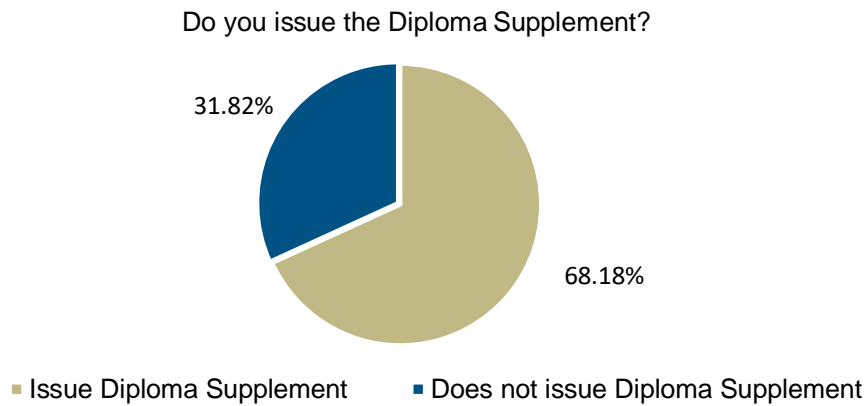
**Figure 3.11.10**



### 3.12 Other Countries

The survey also received 20 responses from a few higher education institutions and other stakeholders based in Australia, Croatia, Czech Republic, France, Hungary, India, Italy, Luxembourg, Slovenia, Switzerland, Tunisia, and USA.

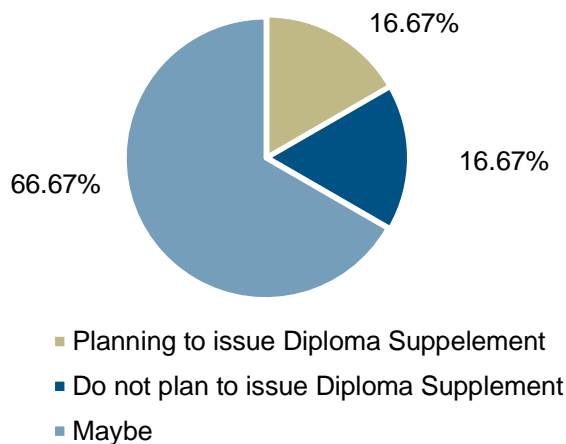
**Figure 3.12.1**



Those who have answered that they do not issue the Diploma Supplement were asked if they are planning to issue the document in the future. 16.67% have indicated that they are planning to issue the Diploma Supplement, 16.67% have indicated that they do not plan to issue the Diploma Supplement and 66.67% have indicated that they might consider issuing it. See Figure 3.12.2.

**Figure 3.12.2**

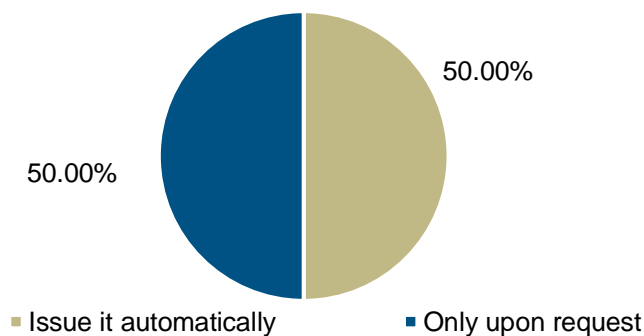
If you are not issuing a Diploma Supplement yet are you planning to do so?



Those who already issue the Diploma Supplement were asked if they issue the document automatically to students. 50% of the respondents have indicated that they issue the Diploma Supplement to all students while 50% have indicated that they issue it only upon request.

**Figure 3.12.3**

Do you issue the Diploma Supplement automatically to students?



The results also showed that the Diploma Supplement is issued in the native language of each country and in some cases in English.

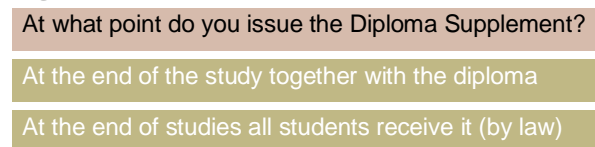
**Figure 3.12.4**

What languages do you issue the Diploma Supplement in?
Italian and English
French
Czech and English
Slovenian and English
English and Portuguese
English



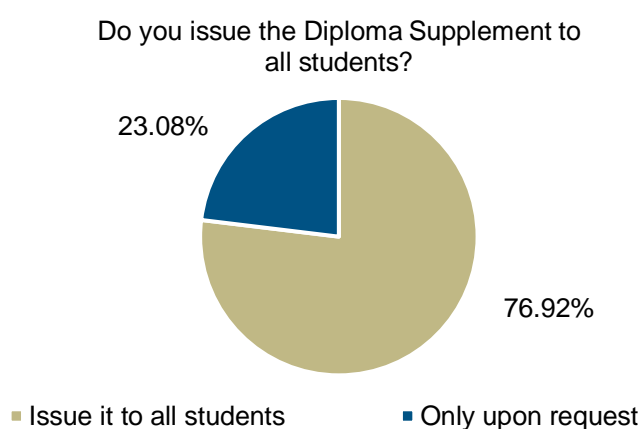
Similarly, to the feedback obtained from the other participants, the survey has shown that the Diploma Supplement is issued together with the final certificate after successful course completion.

**Figure 3.12.5**



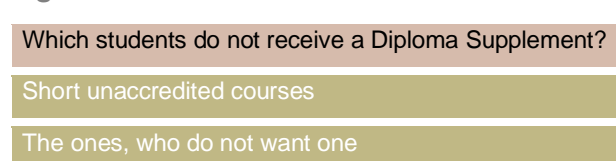
76.92% of the participants in the survey have stated that they issue the Diploma Supplement to all students while 23.08% issue it only upon request from a student.

**Figure 3.12.6**

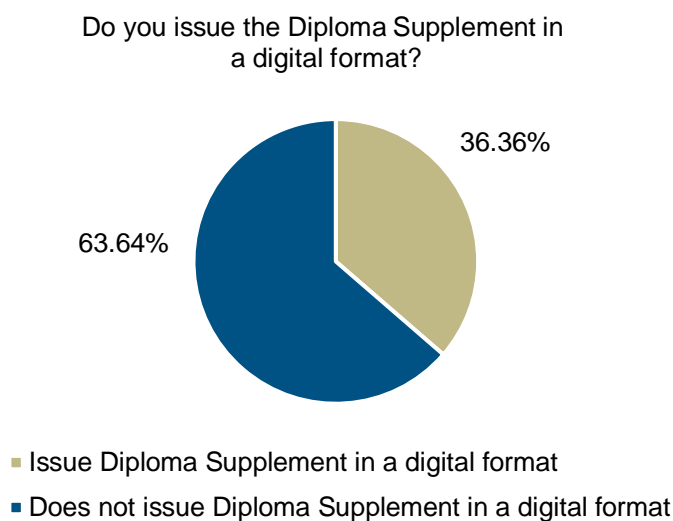


Students that withdraw from their course do not receive the Diploma Supplement. Another response included that students only get the Diploma Supplement upon request.

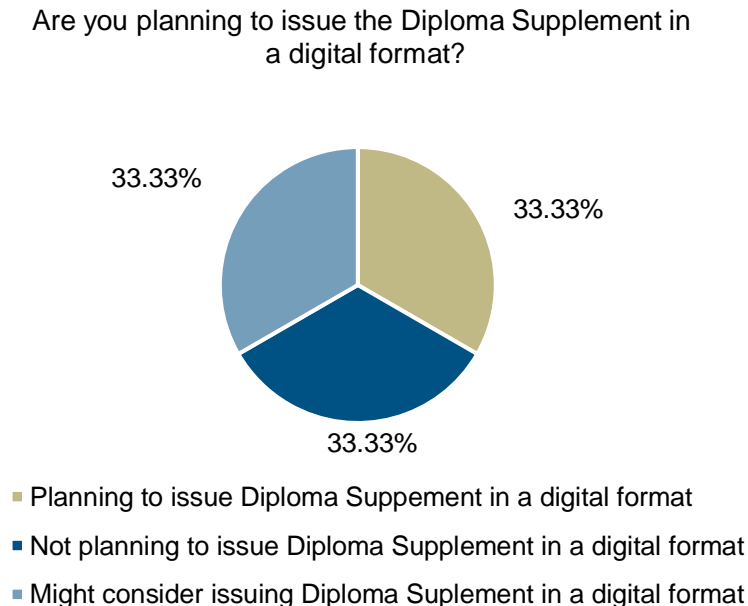
**Figure 3.12.7**



The stock-take survey also aimed to find out if institutions issue the Diploma Supplement in a digital format. The results showed that 36.36% are currently issuing the Diploma Supplement in a digital format while 63.64% do not issue the Diploma Supplement in a digital format. See Figure 3.12.8.

**Figure 3.12.8**

Those who do not issue the Diploma Supplement in a digital format were also asked if they would consider issuing the document in a digital format. 33.33% have stated that they are planning to issue the Diploma Supplement in a digital format, 33.33% of the participants have indicated that they are not planning to issue the Diploma Supplement in a digital format and 33.33% might consider issuing the Diploma Supplement in a digital format.

**Figure 3.12.9**

The survey also aimed to identify the different digital formats that institutions are currently using to issue the Diploma Supplement. 50% of the participants issue the Diploma Supplement as a PDF file and 50% have indicated Secure PDF, none have indicated that they issue the Diploma Supplement using online digital credentials and none have indicated that they are using national student records system. Please see Figure 3.12.10.

**Figure 3.12.10**

